

Squash Membership Terms and Conditions

1. General Terms

- 1.1 The Squash membership is valid for 12 months from the date of initial sign up.
- 1.2 There are no refunds on the Squash Membership once a purchase has been made, and a membership term started.
- 1.3 The expiry date of a membership will only be extended for medical reasons. Any requests for a membership extension must be accompanied by a medical certificate.
- 1.4 Squash membership is not transferrable.
- 1.5 A fee of \$10 for an access card is payable on membership sign up (if required). Any replacement cards will incur an additional \$10 fee.
- 1.6 Where an access card requires replacing, the original card will be cancelled, and access settings removed.
- 1.7 Where there is an unplanned or forced closure of the Squash facility, memberships will automatically be placed on hold for the period of the closure, and the membership end date extended.

2. Entitlements

- 2.1 Terms and conditions, entitlements and other membership conditions may change over time. This includes adjustments to facility opening and closing hours, its services and fees. Written notice of any such changes will be given 14 days prior.
- 2.2 Where 14 days notice is not achievable to communicate modified operating hours, contact will be made with members at the earliest possible time after a decision to amend hours has been made.

3. Conditions of Entry & Use of the Facility

- 3.1 Patrons must adhere to and only use the Facility during a designated booking, making sure to arrive on time and vacate the court promptly at the completion of their session. If a patron wishes to extend their initial booking and the court is available, payment for the extra time must be made prior to extended use.
- 3.2 Members should be aware of and obey all posted entry conditions and guidelines within the facility and all other instructions provided by staff. Failure to comply may result in the suspension or termination of your Membership.
- 3.3 Persons using the squash facilities must respect the rights and needs of fellow players and staff and conduct themselves accordingly. Any concerns you may have in relation to other users, should be put in writing and directed to the Manager - nathanfitnesscentre@griffith.edu.au.
- 3.4 Court use is subject to availability as determined by Griffith Sport.
- 3.5 A minimum of 24 hours notice must be provided to cancel or change a booking. Please contact reception on 07 3735 3628 to do so. If less than 24 hours notice is given, the full hire charge fee will still apply.
- 3.6 Refunds are not provided for cancelled bookings. A booking credit may be available, subject to 3.5.
- 3.7 No coaching, co-ordinated fixtures or social tennis programs can take place without the approval of Griffith Sport.
- 3.8 Alcohol and/or smoking is not permitted in or around the facility.
- 3.9 All users must wear correct sports activity attire, including non-marking, enclosed sports footwear and t-shirt at all times.

4. Exclusion policy

- 4.1 By signing this Membership Agreement you agree to abide by these terms and conditions of use. Breaches of any of these conditions may result in cancellation of your membership (without refund of your fee) and/or your removal from the facility.
- 4.2 The University reserves the right to refuse entry, or to ask a person to leave the squash facilities for any reason.

5. Exclusion of liability

- 5.1 You acknowledge that participation in physical activity can carry risk to your health and that it is your responsibility to assess your level of fitness, identify any medical conditions that you may suffer from and seek appropriate medical advice where necessary, prior to undertaking activities at the squash facility.
- 5.2 You specifically acknowledge that staff do not supervise the squash facility. Your use of the Griffith University squash facility is entirely at your own risk and responsibility.
- 5.3 You hereby release, indemnify and hold harmless to the fullest extent permitted by the law, the University, its employees and agents from and against all actions, claims and demands arising from your use of the Facilities, whether made by you, on your behalf or by other parties, arising out of any injury, loss, damage or death caused to (or by) you or your property, whether by negligence, breach of contract or in any way whatsoever.

6. Privacy

- 6.1 Griffith University collects, stores, and uses personal information only for the purposes of administering Griffith Sport programs and services. The information collected will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements. For further information, consult the University's Privacy Plan at <https://www.griffith.edu.au/privacy-plan>