Celebrating early career researchers

Dr Harsha Sarvaya has been awarded a Griffith University New Researcher Grant for her project: Public-private partnership in municipal solid waste management in India: the good, bad and ugly. Despite the growing involvement of the private sector in managing solid waste in urban India, 60-80% of waste is still dumped on open land causing substantial environmental and health impacts. Harsha is investigating the major challenges faced by the public-private partnership in managing municipal solid waste in three cities in India, through face-to-face interviews.

BSI alumnus named new Trade and Investment Commissioner for China

Alumnus Julie-Anne Nichols has been announced as Queensland’s new Trade and Investment Commissioner for China.

Premier Annastacia Palaszczuk said Ms Nichols, who holds a Bachelor of International Business and a Graduate Diploma in Mandarin Chinese Language from Griffith, has exceptional experience as a leader and stakeholder liaison with the Asian business landscape that will serve her well in the key role.

‘She is well placed to represent Queensland’s interests in trade and investment across all industries and has an extensive knowledge of the Chinese market,’ Ms Palaszczuk said.

Julie-Anne has been the Queensland Trade and Investment Commissioner in Hong Kong since February 2017 and was previously the Senior Trade Commissioner for Austrade in Guangzhou and in Singapore, so her experience across Asia is outstanding.

...continued on page 2.
Dr Bernard Gan took on the role of Director, Learning and Teaching on 1 February 2019 as Dr Amanda Daly moves into the role of Program Director for Griffith’s prestigious Bachelor of Business.

Bernard has been the First Year Coordinator for the Bachelor of International Business since 2016 and brings a wealth of experience and enthusiasm to his new role.

As Director, Learning and Teaching, Bernard is responsible for the promotion of excellence in teaching and learning across the Department to ensure our students are equipped with the skills needed to excel in their future ventures.

Global Internships
Developing work-ready graduates with a competitive edge

Global Internships offer high-achieving Griffith Business School students nearing completion of their degree the opportunity to increase employability by gaining practical exposure to a professional environment in an international setting.

Managed by Griffith Asia Institute and supported by the Australian Government New Colombo Plan Mobility Program, 36 students recently returned from one of four internship destinations in Asia – Hong Kong, Seoul, Shanghai or Tokyo, where they completed a six week full-time internship. The experience provides the opportunity to advance academic interests and vocational intentions, strengthen cultural understanding, and expand professional networks of enduring value.

Hoang (Trang) Ho is studying a Bachelor of International Business / Bachelor of International Relations and recently returned from her global internship in Tokyo with her host organisation, Steelcase Japan.

Welcome to our second edition of BSI Connections. As you can see from the stories in this newsletter, BSI staff continue to be active in teaching, research and in engagement. Staff are currently concentrating on what has traditionally been the start of the academic year and the influx of new students to Griffith. It is good to see the campuses liven up after the relative quiet of Trimester 3 as teaching gets underway, along with all the associated activities for our student cohort. The main leave period is over and BSI staff are now back at work. We also welcome back our sessional staff and PhD cohort (although the latter would have been working hard over the summer).

There is also a lot of activity in the engagement area with much of this linked to the department’s official launch on 19th March. The keynote speaker for the launch will be the Minister for Innovation, Hon Kate Jones and it promises to be a good event. There are also plans to establish a new Industry Advisory Board with a first meeting scheduled for April.

On the research side, there are a number of new and ongoing initiatives and a definite push towards research that has an impact. Some of those stories appear in the following pages.

I hope you enjoy reading our newsletter and, as always, I invite you to engage with us in any of the areas in which we work.

Julie-Anne’s recent appointment will see her work to improve trade and investment ties between Queensland and China.

Julie-Anne has been a resident of China for a decade, during which time she has overseen several teams working across eastern China and north-east Asia.

“Ms Nichols has been the Queensland Trade and Investment Commissioner in Hong Kong since February 2017 and was previously the Senior Trade Commissioner for Austrade in Guangzhou and in Singapore, so her experience across Asia is outstanding,” Ms Palaszczuk said.

“She is well placed to represent Queensland’s interests in trade and investment across all industries and has an extensive knowledge of the Chinese market.”

Hoang (Trang) Ho

“Completing the internship abroad has not only taught me the skills needed for a professional workplace, but it has also given me the courage to live in another country and appreciate the culture and their ways of living. It has dramatically strengthened my sense of independence in having to face challenges in adjusting to a different lifestyle.”

Hoang (Trang) Ho
**Research Roundup**

Staff have been very active in the research arena this quarter. This edition focuses on three current projects—two in health management and one in sustainable business practices.

**Sustainable agricultural practices for rural female tea smallholders in Sri Lanka**

Agriculture plays a key role in promoting gender equality and providing opportunities for women empowerment in many of developing countries in the Asia-Pacific region.

In Sri Lanka, the tea industry accounts for 19 per cent of the nation’s foreign earnings and provides direct employment to over 350,000 people. The tea industry is characterised by the large number of smallholder farmers, who are often less-privileged women from rural areas in Sri Lanka. However, the current world market price fluctuations of tea and rising cost of agricultural inputs have rendered women tea smallholders at a great risk of losing livelihood. This phenomenon has given rise to some environmentally damaging agricultural practices that in the long-run can put the country’s entire tea industry into jeopardy.

With a view to addressing this economic, social and environmental issue, Associate Professor Ki-Hoon Lee, funded by the Australian National Commission for UNESCO, has undertaken a project to promote economic, environmental and social sustainability in female tea smallholders on the less capital and resource intensive yet high productivity yielding innovative agricultural practices.

**Pain management: When I can’t tell you it hurts**

Over a decade of research has highlighted that pain is largely unrecognised and frequently undertreated in people with dementia.

Professor Anneke Fitzgerald and Adjunct Professor Kate Hayes (BSI) are collaborating with Dr Sharon Andrews (Lead Researcher), A/Prof Colm Cunningham, Prof Phillip Siddall, Prof Chris Poulos and Rumbidzai Tichawangana from HammondCare in a multi-centre investigation to address barriers to personal care assistants’ effective engagement in pain management processes, and develop a service culture that supports evidence-based pain management for people living with dementia.

**Have you considered how this makes me feel?**

*Exploring the support available for aged care employees who experience loss, grief and trauma at work*

Dr Katrina Radford is exploring how employees cope with the loss, grief and trauma that may be experienced within the aged care environment. It reviews the evidence on death cafes, and how emotional triggers impact work productivity, career trajectories and turnover, and will conduct a trial of innovative solutions to assist employees through these experiences.

**Let’s talk social impact: How innovative charities lead the way**

The MBA for Life event in February included a presentation from PhD candidate, Clare Burns on her work with Rosies Friends on the Street.

Clare is a Griffith MBA graduate, BSI PhD student, sessional academic and non-executive Director of Rosies, a community of people sharing the Oblate (a Catholic religious order) spirit of daring. As a community of 1,300 volunteers Rosies reach out to those who are homeless or at risk of homelessness. Each week volunteers offer up their time to those in need of a sympathetic ear, they share the experience of belonging and friendship with 2,000 patrons across Queensland.
BSI ENGAGING WITH THE WIDER COMMUNITY

UPCOMING EVENTS

BSI Research seminar

Preventing logistics for a low carbon world – Professor Alan McKinnon
Tuesday 5 March 2019
2:00pm-4:00pm
Sir Samuel Griffith Centre N78_–1.13
Nathan campus

BSI Leadership seminar

Managing uncertainty with the north wall principle: New thinking, new actions, new ways – Rainer Petek
Wednesday 13 March 2019
2:00pm-3:00pm
Business 3 N63_0.01
Nathan campus

BSI Launch

Hon. Kate Jones
(Minister for Innovation and Tourism Industry Development)
Tuesday 19 March 2019
5:00pm-8:00pm
Webb Centre S02_7.16/7.07
South Bank campus

BSI Research seminar

Networked risk and a case of an “almost” disaster in the world’s happiest country – Isabell Storsjö
Wednesday 3 April 2019
11:00am-12:00pm
Griffith Business School G42_5.15
Gold Coast campus

India-Queensland partnership

Dhara Shah and Michelle Barker were invited to visit the Indian Institute of Management Bangalore (IIMB), with the Hon. Minister Kate Jones and Trade Investment Queensland (TIQ) delegates. After meeting with the Queensland Trade Commissioner for India, they were offered seed funding by TIQ to conduct Masterclasses in India for Indian women entrepreneurs in mid-2019.

Supply chain strategy in a turbulent and uncertain world

More than 60 industry participants attended the BSI seminar presented by Martin Christopher, Cranfield School of Management, UK. Martin is at the forefront of new thinking in logistics and supply chain management. He explored the changes that will be necessary if businesses are to successfully exploit the opportunities and avoid the risks emerging in this age of volatility and uncertainty. The event was successfully coordinated by Harsha Sarvaiya.

Climate change in Tenterfield

MBA student, Vince Sherry, organised an event in partnership with the Tenterfield Chamber of Tourism, Industry and Business, Tenterfield Shire Council, and TAFE NSW. Tapan Sarker was invited to speak about innovative ideas and strategies for businesses and farmers to deal with uncertainty, and become more resilient in the face of climate change. The seminar was attended by members of council, local business and agriculture.

Mapping technological competence workshop

Rosemary Stockdale and Stephanie Schleimer were invited to participate in a workshop on ‘mapping technological competence’ by the Centre for the Edge/Deloitte in Brisbane. Participants were asked to map digital competence attributes of fictional characters at different stages of their lives to determine the emergence, nature and importance of these attributes.

Energy efficiency financing and market-based instruments

Tapan Sarker has been invited by the Energy Studies Institute of National University of Singapore to present his research at the upcoming Asian Development Bank Institute (ADBI) event on 25-26 March. The recommendations drawn from this event will then inform policy making to enhance energy efficiency in Singapore and beyond.

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