

MODERN SLAVERY GRIEVANCE MECHANISMS FOR WORKERS

Griffith University is committed to providing effective grievance channels to investigate and remedy any human rights issues that negatively impact individuals within our own operations and supply chains. We fully align with the [United Nations Guiding Principles on Business and Human Rights](#), and strive for our grievance mechanisms to be legitimate, accessible, predictable, equitable, transparent, right compatible and a source of continuous learning.

Your Call hotline is an independent and confidential reporting hotline engaged by the University that workers, contractors, suppliers and others can use to report any conduct that is unethical or would constitute a serious breach of Griffith University's commitment to protecting workers' rights. All communications are confidential and can be made anonymously.

All grievances and concerns received will be reviewed and, if required, escalated for further investigation by an independent third-party.

Griffith University is committed to ensuring that all workers' disclosures are properly managed and that those who report workplace wrongdoing are protected from retaliation. The University does not tolerate victimisation of anyone who has filed a grievance or been involved in an investigation and will not retaliate against any worker who raises any credible allegations.

How to lodge a grievance

Your Call is confidential and available 24 hours a day, 7 days a week. There are multiple ways to lodge a grievance:

- **By phone:** Telephone *Your Call* on 1300 790 228 on business days between 9.00 am and midnight. The *Your Call* organisational identification code for the University is GRIFFITH.
- **Online 24/7:** Visit the *Your Call* website (yourcall.com.au/report) to make a secure report online at any time using the organisational identification code GRIFFITH.
- **Hearing or speech impaired:** If you have a hearing or speech impairment, please contact the [National Relay Service](#) and request the *Your Call* hotline.

Your Call will provide you with an identification number and password to enable subsequent communication via the *Your Call* message board.

You may opt to remain anonymous or to identify yourself to *Your Call* only, or to identify yourself to both *Your Call* and to the University.

Alternatively, you can raise a grievance or concern with the Griffith University Integrity Officer via email at integrity@griffith.edu.au or phone (07) 3735 7914.