

AQF LEVEL	AQF LEVEL 8 CRITERIA – GRADUATE CERTIFICATE		PROGRAM LEARNING OUTCOMES
PURPOSE	The Graduate Certificate qualifies individuals who apply a body of knowledge in a range of contexts to undertake professional/highly skilled work and as a pathway for further learning.		
KNOWLEDGE	Graduates of a Graduate Certificate will have specialised knowledge within a systematic and coherent body of knowledge that may include the acquisition and application of knowledge and skills in a new or existing discipline or professional area	The program provides integrated theoretical and practice knowledge which will equip graduates with the skills to be effective practitioners in the personal injury, employment service and related industries. The program is designed for graduates of any career discipline, as well as those already working in these industries who wish to build upon their existing knowledge base and skills and obtain a formal qualification.	<p>Graduates of the Graduate Certificate in Case Management will have specialised knowledge in:</p> <ul style="list-style-type: none"> • person-centred planning, including an understanding of the theories and principles underpinning effective practice • communication and interpersonal skills, including an understanding of theory and processes affecting the effectiveness of interpersonal communication with a broad range of stakeholders • vocational decision making, including the major career development theories, vocational evaluation processes and vocational assessment tools utilised to determine vocational goals • an additional area of human services, such as disability studies, mental health practice or injury management, depending on the listed elective chosen.
SKILLS	<p>Graduates of a Graduate Certificate will have:</p> <ul style="list-style-type: none"> • cognitive skills to review, analyse, consolidate and synthesise knowledge and identify and provide solutions to complex problems • cognitive skills to think critically and to generate and evaluate complex ideas 	<p>Graduates will be knowledgeable and skilled in case management practice and will have critical reasoning skills, with a particular focus on theory practice integration relevant to personal injury management, employment services or related practice. The program encourages the spirit of critical inquiry and creative innovation informed by current research and professional practice. Effective communication is a core component of this program. Graduates will be able to demonstrate effective oral, written and interpersonal communication skills and will be effective communicators and team members when dealing with clients and relevant stakeholders.</p>	<p>Graduates of the Graduate Certificate in Case Management will have:</p> <ul style="list-style-type: none"> • cognitive skills to analyse the links between theories of person-centred planning and industry

APPLICATION OF KNOWLEDGE & SKILLS

<ul style="list-style-type: none"> • specialised technical and creative skills in a field of highly skilled and/or professional practice • communication skills to demonstrate an understanding of theoretical concepts • communication skills to transfer complex knowledge and ideas to a variety of audiences 	<ul style="list-style-type: none"> • imperatives; to reflect on their interpersonal communication skills; and to synthesis vocational evaluation data for the purposes of making decisions about vocational goals • solution focused thinking skills to apply their knowledge to complex individual situations • critical thinking skills to evaluate the effectiveness of existing practice in personal injury management, employment services and related industries • specialised technical and creative skills in facilitating person-centred planning and vocational decision making for individuals with diverse needs • verbal and written communication skills to facilitate and enable optimal outcomes for all stakeholders • report writing and essay writing skills to communicate complex practice and theoretical knowledge.
<p>Graduates of a Graduate Certificate will demonstrate the application of knowledge and skills:</p> <ul style="list-style-type: none"> • to make high level, independent judgements in a range of technical or management functions in varied specialised contexts • to initiate, plan, implement and evaluate broad functions within varied specialised technical and/or creative contexts • with responsibility and accountability for personal outputs and all aspects of the work or function of others within broad parameters 	<p>Graduates will be socially responsible effective practitioners with an understanding of the relevance of integrating theory and knowledge with professional practice. They will be equipped to work effectively with diverse groups of people in a wide range of organisations within the personal injury management, employment services and related disciplines. Graduates will be able to contribute to improving the quality of people’s lives with a focus on facilitating social and economic participation.</p> <p>Graduates of the Graduate Certificate in Case Management will demonstrate the application of knowledge and skills to:</p> <ul style="list-style-type: none"> • make judgements in consultation with clients and key stakeholders regarding strategies for addressing changing needs and goals • translate vocational assessment data to facilitate vocational decision making, initiate the achievement of vocational and participation goals, implement effective strategies to assist clients to achieve functional and participation goals, and evaluate the effectiveness of programs • communicate needs, goals and outcomes to a range of stakeholders.