

## LEADERSHIP BEHAVIOURS



### Purpose and direction



### Accountability and delivery



### Capability and growth



### Culture and engagement

## LEADS ORGANISATION

- Establishes and disseminates an enduring and distinctive identity for the organisation which enables people to see meaning in their work
- Defines and communicates a long term strategy which shows how the organisation will thrive, and what must be delivered to achieve success in a volatile and unpredictable world

- Clearly articulates strategic priorities, outlined and cascaded in a well-defined business plan
- Allocates accountability for strategic deliverables in a clear and unambiguous way
- Builds alliances beyond sphere of control to deliver results
- Formally monitors plan progress, and rebalances priorities and resources according to risk and opportunity

- Identifies long term capability requirements associated with the strategy and defines the acquisition pathway
- Ensures organisation structures reflect strategic direction and priorities, and enables the most effective allocation of resources
- Ensures implementation of talent management and succession planning processes

- Ensures definition and communication of organisation values
- Defines the culture required to enable achievement of strategic imperatives
- Identifies drivers of current organisation culture, and drives the required transformation of culture
- Builds a high trust culture which supports individual excellence, and mutual respect

## LEADS ELEMENT

- Clearly defines the element's key contribution to the organisation's strategy over the long term, and develops detailed business plans which show what needs to be delivered and when
- Involves element leaders in development of the element's strategy, priority setting, and progress reporting processes

- Ensures all leaders within the element are clear about what they are accountable for delivering
- Monitors progress against element business plan and ensures effective responses to emerging risks and opportunities
- Builds alliances beyond sphere of control to deliver results, inside and outside the organisation
- Recognises element successes
- Reads early signs of underperformance and promptly and effectively intervenes

- Establishes and maintains the element's reputation for the excellence of its people, and for its ability to support development of professional careers
- Identifies element capability requirements associated with strategic direction, implements development plan
- Implements talent identification, development and acquisition processes, especially for key roles in element
- Drives talent and succession management

- Actively and regularly assesses the culture of the element, employing a variety of formal and informal approaches
- Communicates the desired element culture broadly within, and how it aligns with the overall organisation culture
- Drives development of an open, high performance, high engagement, high trust culture, which values diversity and respect for difference
- Creates a culture of appropriate risk taking

## LEADS LEADERS

- Ensures reporting leaders understand organisation strategy and element business plan priorities, and can clearly articulate the role their teams play in contributing to organisation and element success

- Ensures reporting leaders are clear about what they are accountable for delivering
- Monitors teams' progress ensures effective responses to emerging risks and opportunities
- Recognises teams' successes
- Reads early signs of underperformance and promptly and effectively intervenes
- Builds alliances beyond sphere of control to deliver results

- Ensures appointment of the right people into reporting leader positions
- Evaluates the strengths and gaps of the reporting leaders, and ensures effective development, including 1:1 coaching
- Assists reporting managers to assess capabilities of their team members, and to implement development initiatives

- Models the desired culture and values in interactions with reporting leaders and their teams
- Enables reporting managers to assess team dynamics, and resolve sources of dysfunction
- Drives development of an open, high performance, high engagement, high trust culture
- Identifies and removes unnecessary processes that dilute accountability and disempower people

## ALL LEADERS

- Establishes line of sight: enables each team member to understand their role in achieving the University's mission
- Ensures role descriptions are current and aligned with the strategic direction and priorities
- Provides ongoing feedback about strategic progress and emerging priorities
- Clears the path for people: removes impediments, assists in finding solutions, helps navigate through the organisation

- Clarifies performance expectations
- Ensures materials and resources required to do the job are identified in conversation, and provided
- Encourages, recognises and praises high performance and work well done
- Provides regular, fair and accurate feedback to team members on their progress, which helps them succeed
- Identifies underperformance early and takes prompt and effective remedial action
- Has skillful courageous conversations when required

- Recruits people who are right for the role and the desired culture
- Identifies capability strengths and weaknesses of team members and implements individualised plans for development
- Coaches team members on the job and guides capability growth
- Identifies and develops both functional and leadership talent
- Builds a reputation as a developer of people

- Actively listens to people, invites and acts on feedback
- Creates a high performance culture, where excellence is encouraged and mistakes learned from
- Demonstrates understanding of, and care for, each team member as a person
- Ensures an open, two-way communication environment
- Empowers people to make and take decisions, and demonstrates support for their decisions once made
- Creates a psychologically safe environment, where differences of view are encouraged and valued
- Actively enables a diversity of backgrounds and talents, and recognises and supports difference
- Models the desired culture in all interactions with other, especially those for whom one is accountable