

AQF LEVEL	AQF LEVEL 9 CRITERIA – MASTERS DEGREE (COURSEWORK)		PROGRAM LEARNING OUTCOMES
PURPOSE	The Masters Degree (Coursework) qualifies individuals who apply an advanced body of knowledge in a range of contexts for professional practice or scholarship and as a pathway for further learning.		
KNOWLEDGE	Graduates of a Masters Degree (Coursework) will have: <ul style="list-style-type: none"> ▪ a body of knowledge that includes the understanding of recent developments in a discipline and/or area of professional practice ▪ knowledge of research principles and methods applicable to a field of work and or learning 	Graduates of the Master of Advanced Master Health Services Management will have: <ul style="list-style-type: none"> ▪ an advanced body of integrated specialist knowledge related to leading and managing complex health systems and organisations ▪ knowledge of contemporary technologies, systems and applications of health system leadership and management approaches that are used nationally and internationally, combined with skills and abilities in regards to the use and application of data and information in research, as well as the power of research outputs and outcomes associated with high performing health organisations ▪ knowledge of the principles and methods that underpin research within health services management, service delivery needs and health markets ▪ advanced Knowledge of the critical nature of health system leadership and management, health policy and planning as well as reform and strategic positioning for health care. 	
SKILLS	Graduates of a Masters Degree (Coursework) will have: <ul style="list-style-type: none"> ▪ cognitive skills to demonstrate mastery of theoretical knowledge and to reflect critically on theory and professional practice or scholarship ▪ cognitive, technical and creative skills to investigate, analyse and synthesise complex information, problems, concepts and theories and to apply established theories to different bodies of knowledge or practice 	Graduates of the Master of Advanced Master Health Services Management will have: <ul style="list-style-type: none"> ▪ cognitive skills to demonstrate mastery of relevant management theories ▪ cognitive skills in healthcare leadership and management in complex and difficult project based health service problem solving ▪ cognitive, technical and creative skills to lead and manage in health services with high level capabilities of be able to source, justify and apply theory to the development, operations and reform of organisations and systems ▪ cognitive skills to identify, understand and appreciate the challenges associated with the implementation of approaches to align strategic direction health care with evidence based research methodologies to achieve strategic and operational plans for health organisations ▪ cognitive skills to critically evaluate optimal theoretical applications and use of proven 	

- cognitive, technical and creative skills to generate and evaluate complex ideas and concepts at an abstract level
 - communication and technical research skills to justify and interpret theoretical propositions, methodologies, conclusions and professional decisions to specialist and non-specialist audiences
 - technical and communication skills to design, evaluate, implement, analyse and theorise about developments that contribute to professional practice or scholarship
- methodologies so as to appropriately apply data, information and knowledge to health management problems
 - cognitive skills to gather and assess information at a high and complex level, make connections between the current and future needs of health management in acute care health and aged care sectors
 - cognitive and technical skills to review, analyse and compare inputs, processes and outcomes for healthcare systems at a domestic and international level
 - communication skills to demonstrate a high proficiency of persuasive written and oral communication in an organisational context catering for a variety of specialist and non-specialist audiences
 - communication skills to transform complex communication arrangements in the health sector and be able to translate that research into practical action with demonstrable outcomes and results.

**APPLICATION OF
KNOWLEDGE &
SKILLS**

Graduates of a Masters Degree (Coursework) will demonstrate the application of knowledge & skills:

- with creativity and initiative to new situations in professional practice and/or for further learning
- with high level personal autonomy and accountability
- to plan and execute a substantial research-based project, capstone experience and/or piece of scholarship

Graduates of the Master of Advanced Master Health Services Management will demonstrate the application of knowledge & skills:

- with autonomy and accountability to lead and practice authentic ethical behaviours for their own working and when leading and managing others
- to instigate and facilitate inter-professional, inter-agency and inter-personal collaborative working with strong capabilities exhibited on engagement and respect for all stakeholders in health services
- to plan and execute research and apply appropriate theories, models and tools for critically analysing and interpreting the relevant health reform, innovation, change, planning and management
- to establish strategic performance measures to enable performance measures to be continually assessed and adjust healthcare projects, teams and organisations
- to critically assess, interpret and develop innovative approaches to the solving of health system problems to suit different contexts
- with initiative and creativity undertake service planning and drive reform and change in this specialist area
- to plan, receive, process, retain and prioritise significant amounts of information relating to the health system; and plan, execute and communicate the results of a research project relating to healthcare management
- to reflect on performance feedback to identify and action learning and self-improvement opportunities.