

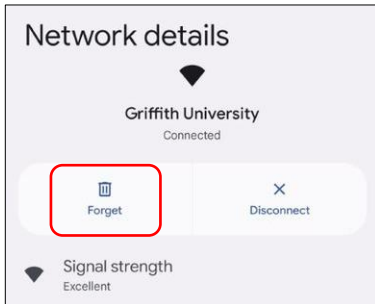
# Introduction

This guide will show you how to forget the Griffith University and eduroam Wi-Fi networks on your device.

Screenshots in this guide may differ depending on device and software versions.

## Android

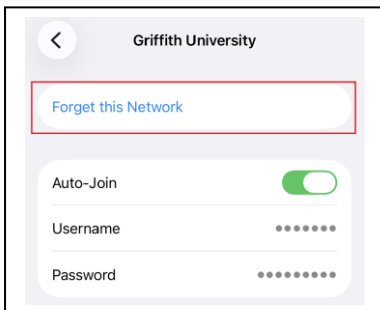
- 1 Open the **Wi-Fi** menu on your device. Tap on **Griffith University** then select **Forget**.



- 2 Repeat the same as above for the **eduroam** Wi-Fi network.

## iPhone

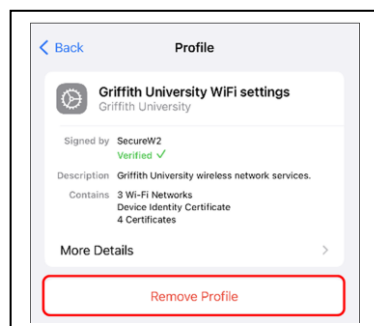
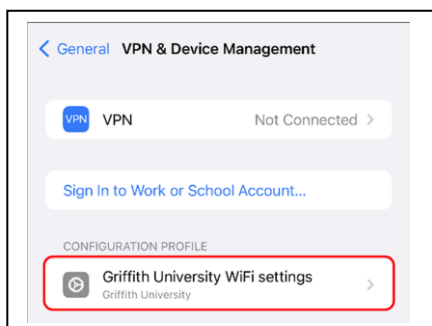
- 1 Open the **Settings > Wi-Fi** menu on your device. Tap on **Griffith University** then select **Forget this network**.



- 2 Repeat the same as above for the **eduroam** Wi-Fi network.

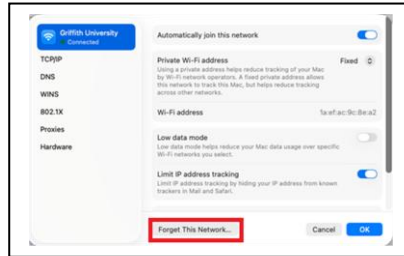
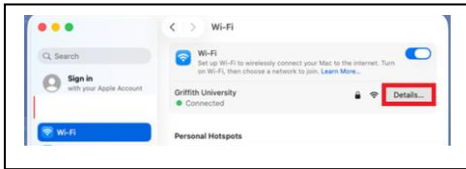
If the **Forget this network** option is not available on your device, follow the steps below.

- 1 Open **Settings > General > VPN & Device Management**.
- 2 Select **Griffith University WiFi settings** then tap on **Remove Profile**.



# MacBook

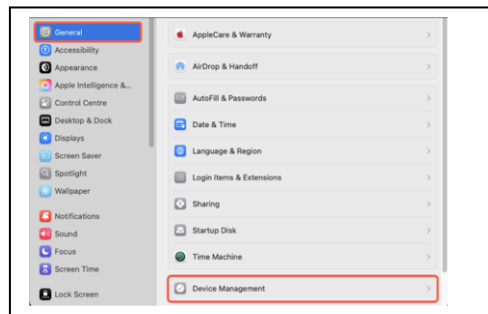
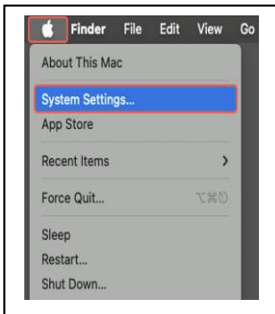
- 1 Open the **Settings > Wi-Fi** menu on your device. Click on **Griffith University > Details** then select **Forget This Network**.



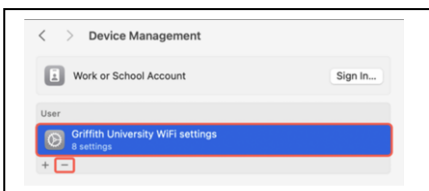
- 2 Repeat the same as above for the **eduroam** Wi-Fi network.

If the **Forget This Network** option is not available on your device, follow the steps below.

- 1 Open **System Settings > General > Device Management**.  
For older versions of macOS - **System Settings > Privacy & Security > Profiles**

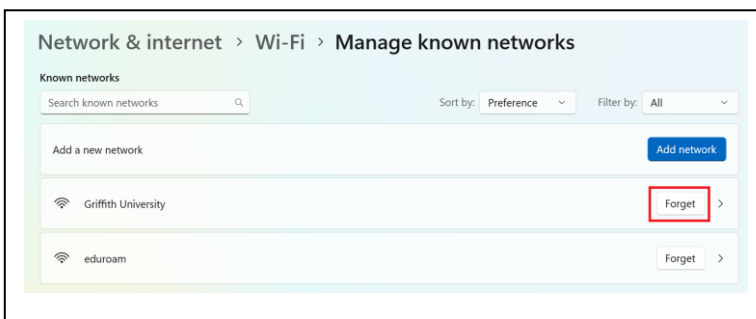


- 2 Select **Griffith University WiFi** settings then click on the minus button [-] to remove the profile



# Windows 11

- 1 Open the **Settings > Wi-Fi > Manage known networks** menu on your device. Click on **Forget** next to **Griffith University**.



- 2 Repeat the same as above for the **eduroam** Wi-Fi network.