

Introduction

This guide will show you how to connect to the Griffith University Wi-Fi network on a MacOS device running Ventura.

Before you start - You must be on campus to complete the setup. You also need to close out of all applications using Wi-Fi/Internet before attempting the steps in this guide (including Outlook and Microsoft 365).

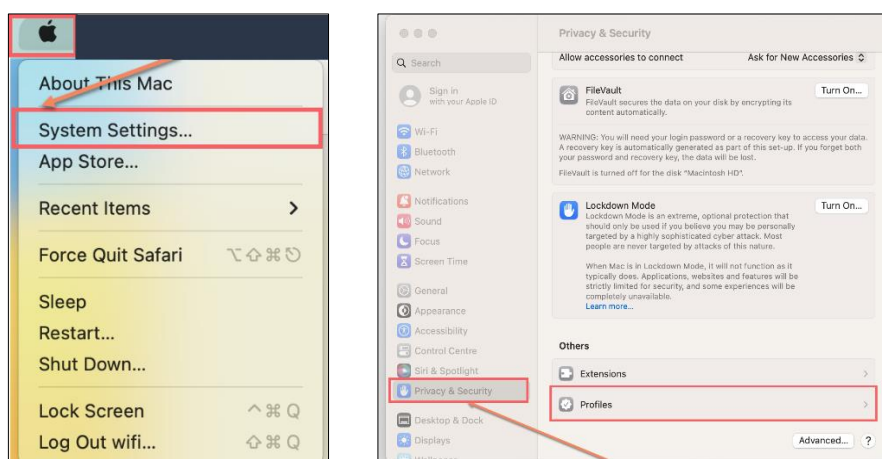
Screenshots in this guide may differ depending on device and software versions.

Have you connected to Griffith Wi-Fi or Eduroam from your device before?

No – Continue to **Part A: Connect to *Setup Griffith Wi-Fi.**

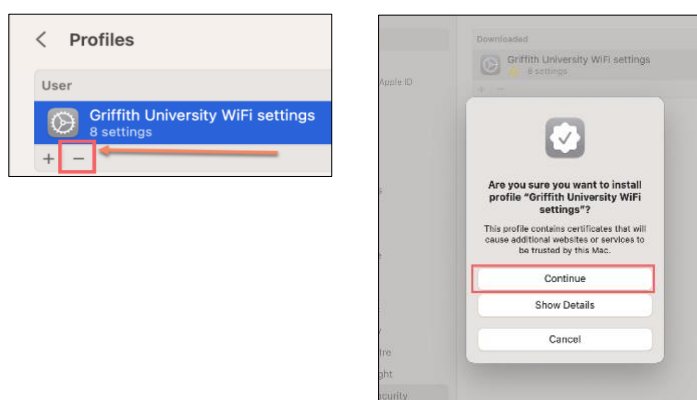
Yes – You will need to remove the existing **Griffith University WiFi settings** profile on your device.

- 1 Open **System Settings** and click **Privacy and Security** then **Profiles**.



- 2 Select **Griffith University WiFi settings** then click on the minus button to remove the profile.

Once completed, continue to **Part A: Connect to *Setup Griffith Wi-Fi.**

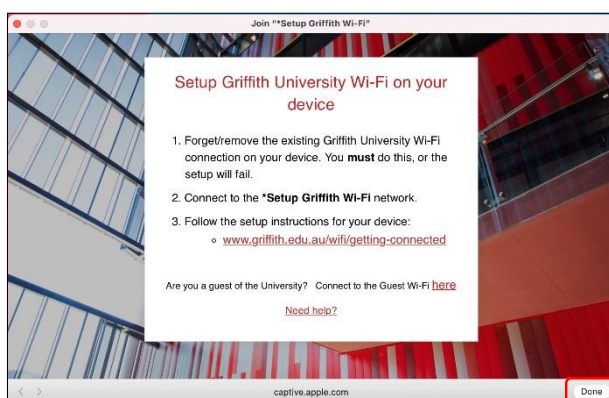


Part A: Connect to *Setup Griffith Wi-Fi

- 1 Open the **Wi-Fi** menu on your device. Select ***Setup Griffith Wi-Fi** network and wait for your device to connect.

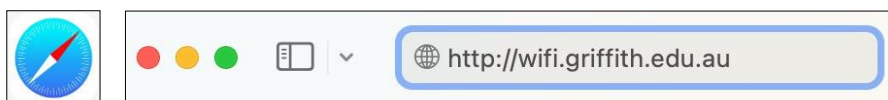


- 2 Once connected the below prompt will appear. Click **Done**.

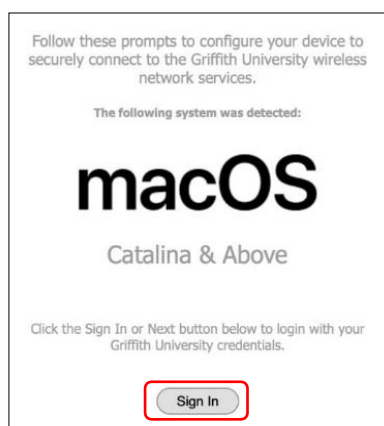


Part B: Download and set up SecureW2 JoinNow

- 1 Open **Safari** and go to <http://wifi.griffith.edu.au>



- 2 Click **Sign In**.



- 3 Sign in with your **Griffith sNumber** and **Griffith password** (e.g. sXXXXXXX).



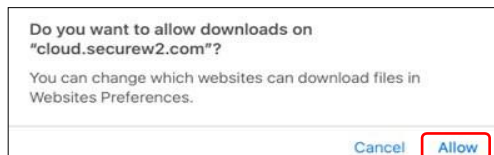
The image shows the Griffith University Single Sign-On login page. It has a red background with the Griffith University logo at the top. Below the logo, it says "Griffith Single Sign-On". There are two input fields: "Username" with the text "sXXXXXXX" and "Password" which is empty. At the bottom, there is a "Login" button with a right-pointing arrow.

- 4 Enter your **sNumber** followed by **@griffith.edu.au** (e.g. sXXXXXXX@griffith.edu.au) then click **JoinNow**.



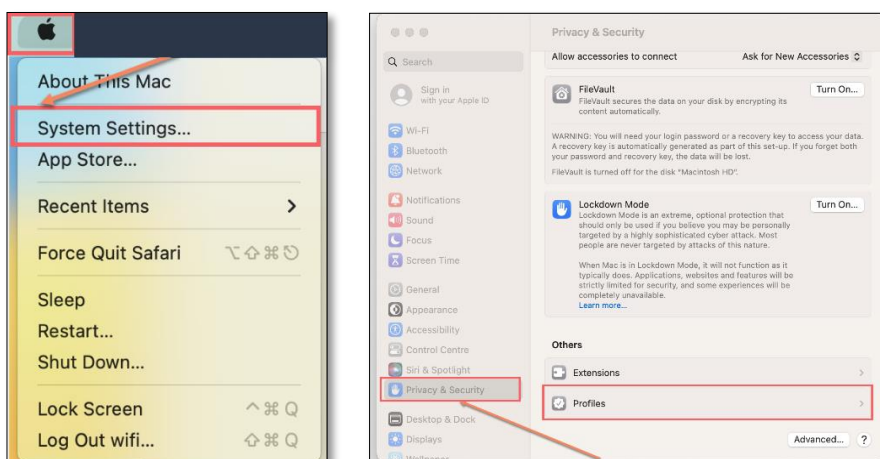
The image shows the macOS Catalina & Above JoinNow screen. It has a white background with the "macOS" logo at the top. Below the logo, it says "Catalina & Above". There is a text prompt: "Enter your Username (sNumber) followed by @griffith.edu.au. Click JoinNow." Below this, there is an example: "e.g. s12345678@griffith.edu.au" followed by "sXXXXXX@griffith.edu.au" which is highlighted with a red box. At the bottom, there is a "JoinNow" button highlighted with a red box.

- 5 If prompted with the below, select **Allow**.

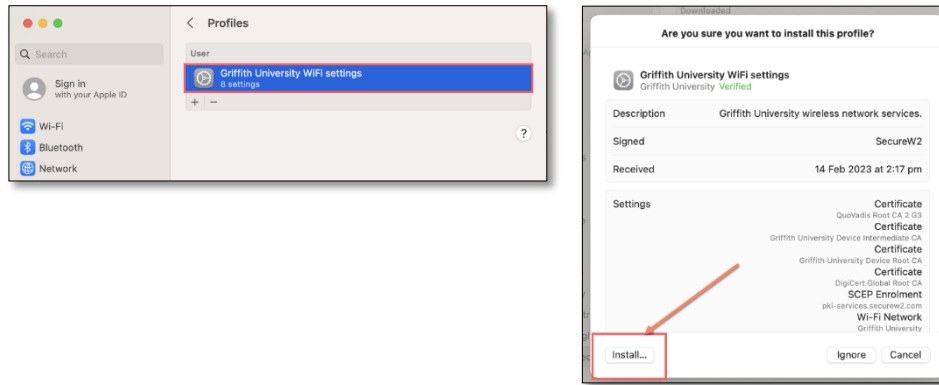


The image shows a macOS security prompt. It asks: "Do you want to allow downloads on 'cloud.securew2.com'?" Below this, it says: "You can change which websites can download files in Websites Preferences." At the bottom, there are two buttons: "Cancel" and "Allow", with "Allow" highlighted by a red box.

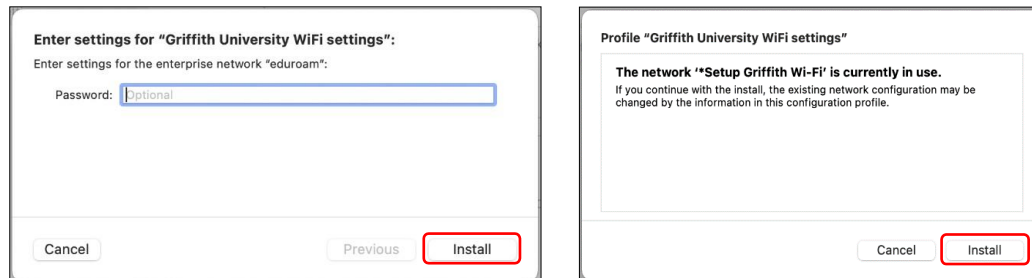
- 6 Open **System Settings**. Go to **Privacy and Security** and select **Profiles**.



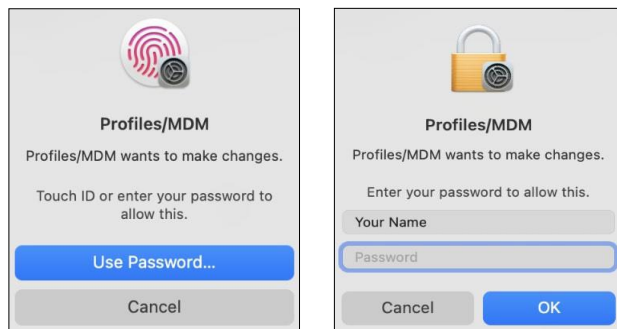
- 7 Click on **Griffith University WiFi settings** and select **Install**. At the prompt click **Continue**.



- 8 Enter your **Griffith password** then click **Install**.



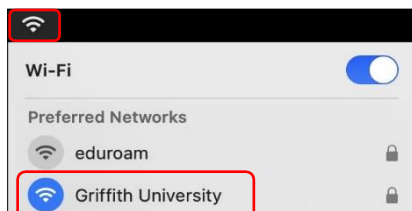
- 9 Authenticate using Touch ID or your computer password when prompted.



- 10 Once finished the certificate will show as **Installed**. If you receive an authentication error, the password entered may be incorrect and you will need to try installing the certificate again.

Part C: Test Wi-Fi connection

- 1 To complete the setup, open the **Wi-Fi** menu on your device and select **Griffith University** to connect. (It may take up to one minute for the network to appear)



- 2 Once connected, try browsing the internet to check your connection to Griffith University Wi-Fi is working correctly.