

[www.griffith.edu.au/mapping-trust](http://www.griffith.edu.au/mapping-trust)  
**Australian Constitutional Values Survey 2023**

## **INFORMATION SHEET FOR PARTICIPANTS**

### **Who is conducting this research?**

**National Field Services and OmniPoll** on behalf of  
**Professor A. J. Brown**  
**Dr Max Gromping**  
**Centre for Governance & Public Policy, Griffith University**  
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### **Why is the research being conducted?**

Griffith University, Central Queensland University, La Trobe University and the University of Sydney are conducting a national telephone survey of adult Australian citizens and residents, regarding their views about trust in government.

This survey – the Australian Constitutional Values Survey 2023 – is funded by the Australian Research Council (ARC) (DP230101777). It examines what ordinary Australians understand by ideas of trust, and the reasons why they have high or low trust in different public officials and government agencies.

### **The expected benefits of the research**

The research helps identify what community actions, government efforts and reforms may be needed to sustain or rebuild public trust in government institutions, and also the different values of mistrust and distrust as influences on public accountability. The survey is part of a larger project into what can be done to build trust and trustworthiness in the institutions on which all citizens depend.

### **What are you being asked to do?**

Potential respondents are asked to contribute to the survey by way of a 15 minute telephone interview. Participants are randomly selected by National Field Services / OmniPoll from random digit dialling (RDD) telephone numbers or other privacy-compliant lists of telephone numbers supplied by SamplePages. Interviews are conducted until the target representative sample (1,200 respondents) is achieved. Only adult citizens and residents are invited to participate.

You may be asked to give reasons why you trust or don't trust individual public officials or parts of government. We are not interested in specific details of problems that lead you to have low trust, just general reasons, so please do not provide any identifying information such as specific dates, places or names of other persons or organisations involved in any issues you have.

### **Participation is voluntary**

You are under no obligation, moral or legal, to assist with this research. You may decline the telephone interview or withdraw at any time, without any consequences or penalty. As you will be advised by the interviewer, at the outset, if there are any questions that you prefer not to answer, then you should just tell the interviewer and not answer them.

Completion of the interview will be taken as your consent to participate in the research.

## Risks to you

There are no foreseeable risks to you from this research, as your participation is entirely confidential. No record of your name or telephone number is provided by National Field Services or OmniPoll to Griffith University, or any of the other participating universities. Your responses will be grouped with others, and only reported as aggregate statistics, never as individual results.

## Confidentiality

National Field Services will keep your name and contact details confidential, and remove these from your responses to the survey, as soon as their internal processes for validating the accuracy of the survey are complete (1-3 months). During this period, you may contact National Field Services to request access to your own information, by phoning 1800 665 281 or emailing [receivedacall@nfs.com.au](mailto:receivedacall@nfs.com.au), but your contact details will never be provided to anyone else.

Recordings of interviews are kept only by National Field Services for training and quality assurance purposes, are never provided to anyone else, and are destroyed after the above period.

National Field Services and OmniPoll are members of the Australia Data and Insights Association. They adhere to the Code of Professional Behaviour of The Research Society and the Privacy (Market & Social Research) Code. The Codes require that respondents' identities will not be revealed to the client (Griffith University) without the respondent's consent and only in cases where the information is to be used for research purposes and the intended use has been explained to the respondent. National Field Services is also ISO 20252 quality accredited.

## Data storage and deletion

Research data will be retained in a password protected electronic file at Griffith University for a period of five years from the date of the final publication before being destroyed. Totally deidentified data (from which no person could possibly be identified) may be deposited in a public data repository archive for further research purposes, as required under Australian Research Council funding.

## Feedback to you

Results will be available via this website ([www.griffith.edu.au/mapping-trust](http://www.griffith.edu.au/mapping-trust)) from March 2024, as well as published in academic and professional journals, symposiums, and workshops. No analysis will be published from which any individual respondent could be identified.

## Questions / further information

You are welcome to contact the researchers for additional information, by emailing [a.j.brown@griffith.edu.au](mailto:a.j.brown@griffith.edu.au).

## Ethics & Privacy Statement

Griffith University conducts research in accordance with the National Statement on Ethical Conduct in Research Involving Humans. This research has been approved by the Griffith University Human Research Ethics Committee (**GU 2023/773**). If you have any concerns or complaints about the ethical conduct of the research you should contact the Manager, Research Ethics on (07) 3735 4375 or [research-ethics@griffith.edu.au](mailto:research-ethics@griffith.edu.au).

The conduct of this research involves the collection, access, storage and/or use of your identified personal information. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements. A de-identified copy of this data may be used for other research purposes, including publishing openly (e.g. in an open access repository). However, your anonymity will at all times be safeguarded. For further information consult the University's Privacy Plan at <http://www.griffith.edu.au/about-griffith/plans-publications/griffith-university-privacy-plan> or telephone (07) 3735 4375.

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