

Introduction

This guide will show you how to connect to the Griffith University Wi-Fi network on a MacOS device.

Before you start - You must be on campus to complete the setup. You also need to close out of all applications using Wi-Fi/Internet before attempting the steps in this guide (including Outlook and Microsoft 365).

Screenshots in this guide may differ depending on device and software versions.

Have you connected to Griffith Wi-Fi or Eduroam from your device before?

No – Continue to **Part A: Connect to *Setup Griffith Wi-Fi.**

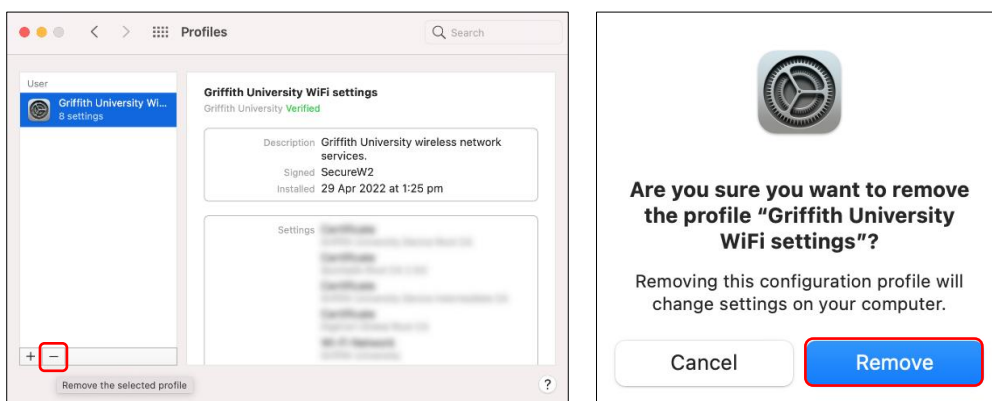
Yes – You will need to remove the existing **Griffith University WiFi settings** profile on your device.

- 1 Open **System Preferences** and click **Profiles**.



- 2 Select **Griffith University WiFi settings** then click on the minus button to remove the profile.

Once completed, continue to **Part A: Connect to *Setup Griffith Wi-Fi.**

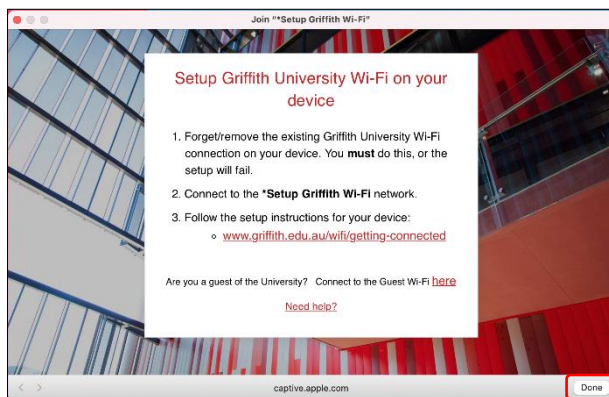


Part A: Connect to *Setup Griffith Wi-Fi

- 1 Open the **Wi-Fi** menu on your device. Select ***Setup Griffith Wi-Fi** network and wait for your device to connect.

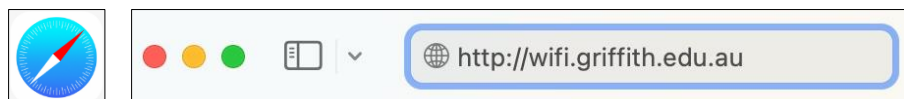


- 2 Once connected the below prompt will appear. Click **Done**.

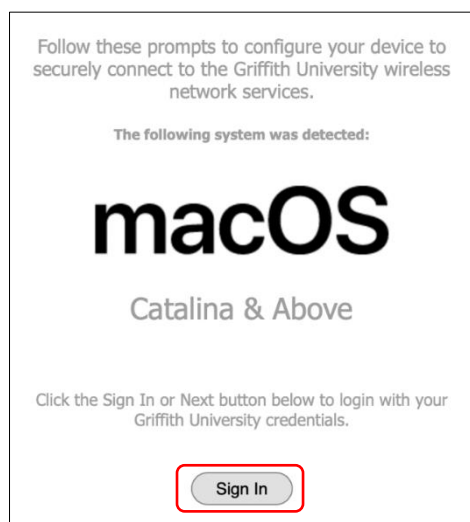


Part B: Download and set up SecureW2 JoinNow

- 1 Open **Safari** and go to <http://wifi.griffith.edu.au>



- 2 Click **Sign In**.



- 3 Sign in with your **Griffith sNumber** and **Griffith password** (e.g. sXXXXXXX).



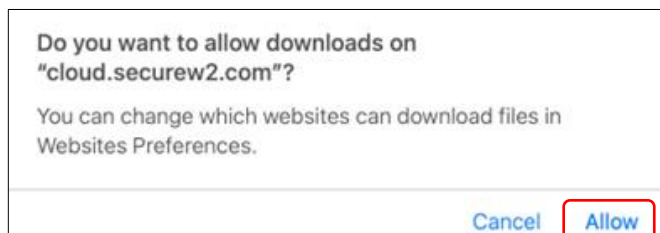
The image shows the Griffith University Single Sign-On login page. It has a red header with the Griffith University logo and the text "Griffith Single Sign-On". Below the header, there are two input fields: "Username" with the placeholder text "sXXXXXXX" and "Password". At the bottom, there is a "Login" button with a right-pointing arrow.

- 4 Enter your **sNumber** followed by **@griffith.edu.au** (e.g. sXXXXXXX@griffith.edu.au) then click **JoinNow**.



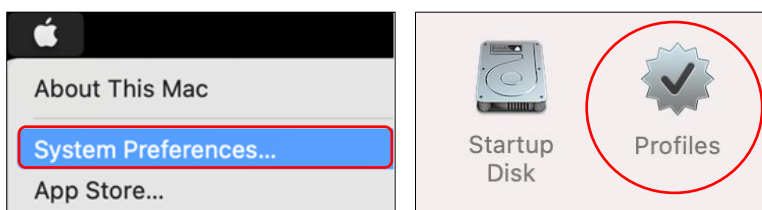
The image shows the macOS Catalina & Above "JoinNow" screen. It features the "macOS" logo and the text "Catalina & Above". Below this, it says "Enter your Username (sNumber) followed by @griffith.edu.au. Click JoinNow." and provides an example: "e.g. s12345678@griffith.edu.au" followed by "sXXXXXX@griffith.edu.au" in a red box. At the bottom, there is a "JoinNow" button in a red box.

- 5 If prompted with the below, select **Allow**.

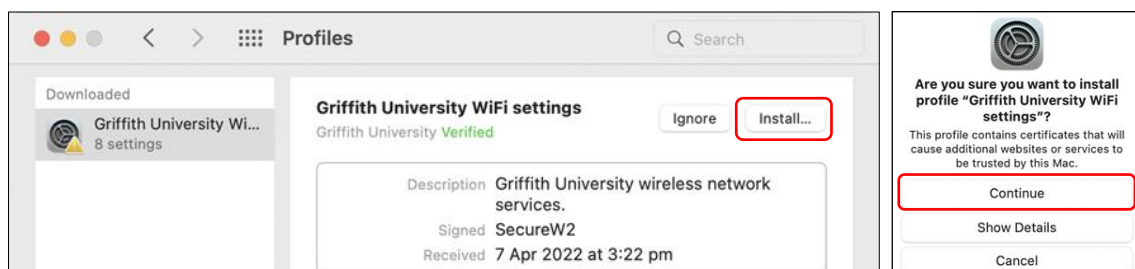


The image shows a macOS security prompt asking "Do you want to allow downloads on 'cloud.securew2.com'?" It also states "You can change which websites can download files in Websites Preferences." At the bottom, there are "Cancel" and "Allow" buttons, with "Allow" highlighted in a red box.

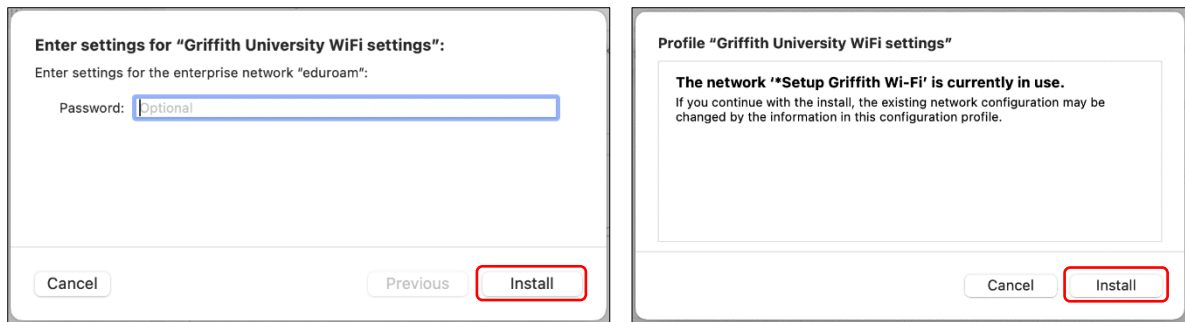
- 6 Open **System Preferences** and select **Profiles**.



- 7 Click on **Griffith University WiFi settings** and select **Install**. At the prompt click **Continue**.



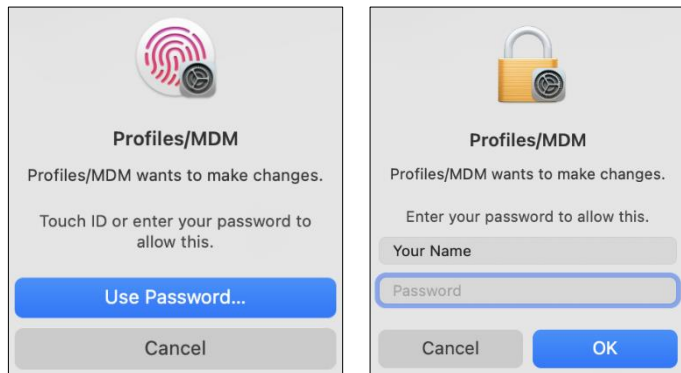
- 8 Enter your **Griffith password** then click **Install**.



Enter settings for "Griffith University WiFi settings":
Enter settings for the enterprise network "eduroam":
Password: Optional
Cancel Previous Install

Profile "Griffith University WiFi settings"
The network "Setup Griffith Wi-Fi" is currently in use.
If you continue with the install, the existing network configuration may be changed by the information in this configuration profile.
Cancel Install

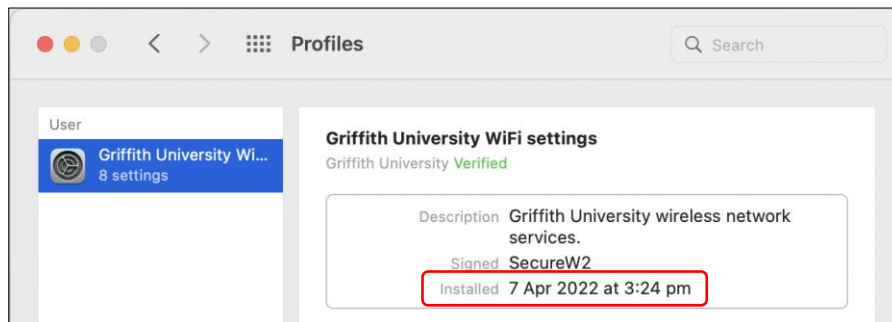
- 9 Authenticate using Touch ID or your computer password when prompted.



Profiles/MDM
Profiles/MDM wants to make changes.
Touch ID or enter your password to allow this.
Use Password...
Cancel

Profiles/MDM
Profiles/MDM wants to make changes.
Enter your password to allow this.
Your Name
Password
Cancel OK

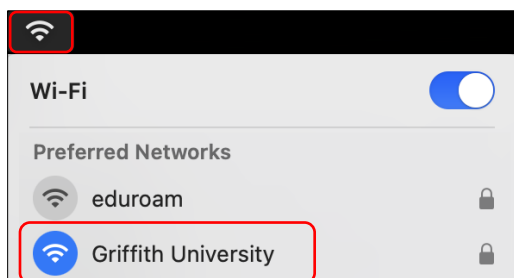
- 10 Once finished the certificate will show as **Installed**. If you receive an authentication error, the password entered may be incorrect and you will need to try installing the certificate again.



Profiles
Search
User
Griffith University Wi...
8 settings
Griffith University WiFi settings
Griffith University Verified
Description Griffith University wireless network services.
Signed SecureW2
Installed 7 Apr 2022 at 3:24 pm

Part C: Test Wi-Fi connection

- 1 To complete the setup, open the **Wi-Fi** menu on your device and select **Griffith University** to connect. (It may take up to one minute for the network to appear)



Wi-Fi
Preferred Networks
eduroam
Griffith University

- 2 Once connected, try browsing the internet to check your connection to Griffith University Wi-Fi is working correctly.