

AQF LEVEL	AQF LEVEL 5 CRITERIA – DIPLOMA		PROGRAM LEARNING OUTCOMES
PURPOSE	The Diploma qualifies individuals who apply integrated technical and theoretical concepts in a broad range of contexts to undertake advanced skilled or paraprofessional work and as a pathway for further learning		
KNOWLEDGE	Graduates of a Diploma will have technical and theoretical knowledge and concepts, with depth in some areas within a field of work and learning	Graduates of the Diploma of International Tourism and Hospitality Management will have a broad body of knowledge that underpins theory, practice and professionalism within the field of tourism and hospitality management. In addition, they will have foundational knowledge and skills required to work in a wide range of settings in the international tourism and hospitality/hotel industries.	
SKILLS	Graduates of a Diploma will have: <ul style="list-style-type: none"> • cognitive and communication skills to identify, analyse, synthesise and act on information from a range of sources • cognitive, technical and communication skills to analyse, plan, design and evaluate approaches to unpredictable problems and/or management requirements • specialist technical and creative skills to express ideas and perspectives • communication skills to transfer knowledge and specialised skills to others and demonstrate understanding of knowledge 	Graduates of the Diploma of International Tourism and Hospitality Management will have: <ul style="list-style-type: none"> • cognitive, communication and technical skills to investigate, analyse and synthesise knowledge, concepts and theories related to international tourism and hospitality/hotel management • cognitive and technical skills to evaluate and implement contemporary practices to identify and solve problems for international tourism and hospitality/hotel operations • communication skills across a variety of modes and media to engage effectively in diverse business environments and professional situations in the international tourism and hospitality/hotel operations. 	

**APPLICATION OF
KNOWLEDGE &
SKILLS**

Graduates of a Diploma will demonstrate the application of knowledge and skills:

- with depth in some areas of specialisation, in known or changing contexts
- to transfer and apply theoretical concepts and/or technical and/or creative skills in a range of situations
- with personal responsibility and autonomy in performing complex technical operations with responsibility for own outputs in relation to broad parameters for quantity and quality
- with initiative and judgement to organise the work of self and others and plan, coordinate and evaluate the work of teams within broad but generally well-defined parameters

Graduates of the Diploma of International Tourism and Hospitality Management will demonstrate the application of knowledge and skills:

- in planning and problem solving, applying appropriate decision making in the main areas of international tourism and hospitality/hotel practice and/or scholarship
- in applying Australia's First Peoples' perspectives to contemporary tourism and hospitality/hotel services contexts
- to make independent judgements in a range of tourism and hospitality/hotel related problems and situations through applying theory to operations
- to apply inclusive, ethical and sustainable practices in a range of international tourism and hospitality/hotel -related contexts and situations
- to enhance employability and career paths in diverse contexts with responsibility and accountability for their own learning and professional practice and in collaboration with others within broad parameters.