How to…

Set up Multi-Factor Authentication (MFA) on your Mac device

Introduction

Griffith has introduced MFA to ensure the security of your information by adding an additional layer of authentication to your Single Sign-On. PingID is the MFA tool used by Griffith. This guide shows how to install and setup MFA on your Mac computer.

Set up MFA on your Mac computer

1 *If you are already logged into a Griffith App or myGriffith using your browser, you will need to log out and log back in, starting the process from a new browser window.*
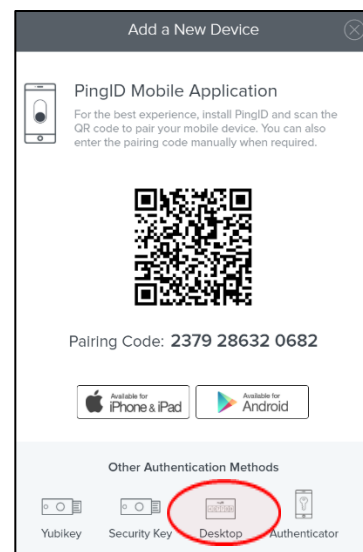
Login to MyGriffith at https://my.griffith.edu.au using your Griffith credentials.

2 Select **Start** at the **Welcome to Multi-Factor Authentication** window.

3 From the **Add a New Device** prompt, select **Desktop** from **Other Authentication Methods**.
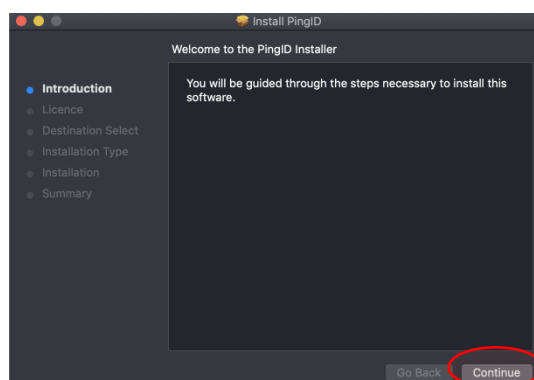
4   From the **Desktop** Setup prompt, select **PingID Download for Mac OS**.
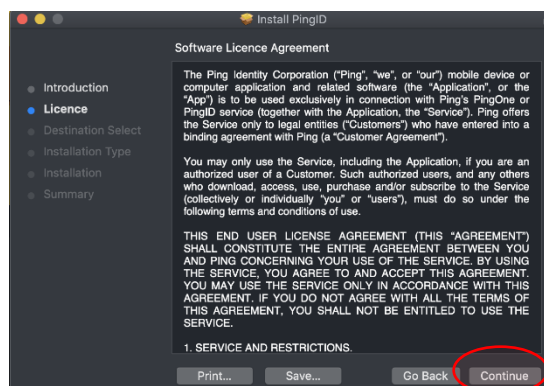

5   Open the **PingID.pkg** download file to launch the package.
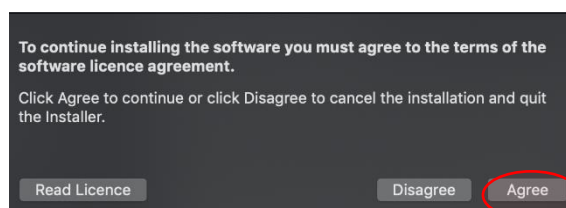

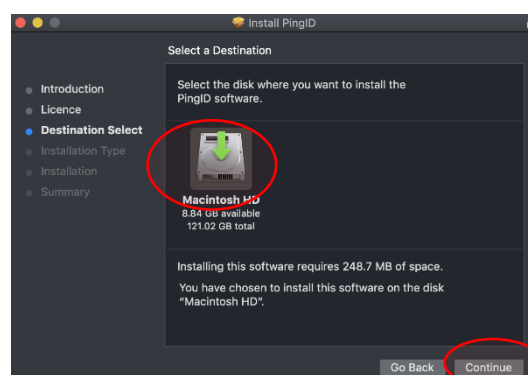**6**   A.   To install PingID, select **Continue**.

     B.   Read the **Software Licence Agreement**, select **Continue**.
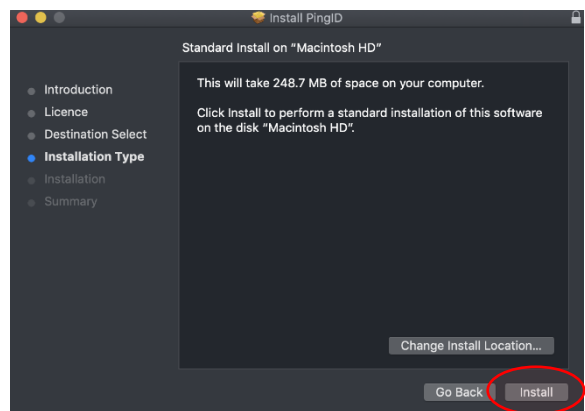

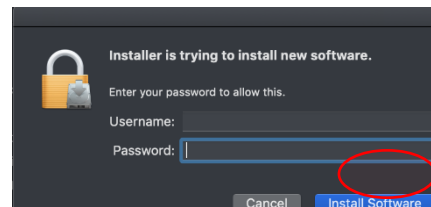   C.   Agree to the terms of the **Software Licence Agreement** by selecting **Agree**.

     D.   Select a destination for installation, select **Continue**.
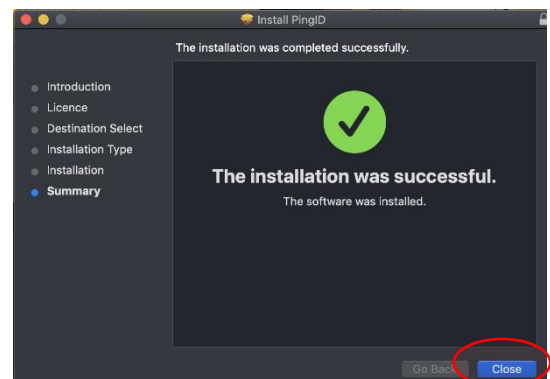
E.   Select **Install**.

F.   You maybe prompted to sign in to approve the installation, enter your details, then select **Install Software**.
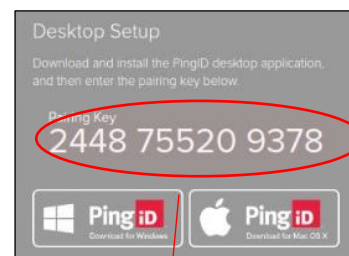
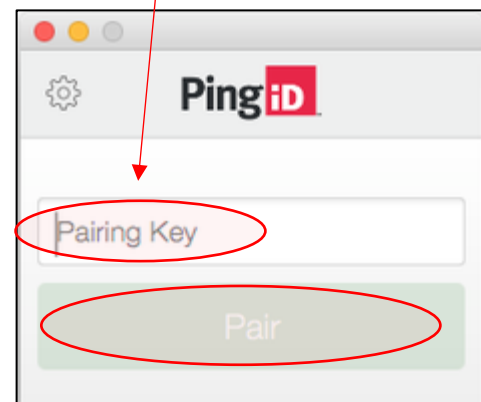G.   Once Installation is completed successfully select **Close**.

NOTE: Do not uninstall the PingID App!
To use MFA you need to use the PingID App each time you authenticate with MFA to access a Griffith App.

7   Copy the **pairing key** from the **Desktop Setup** browser window.

8   Paste the **pairing key** into the **PingID** window, select **Pair**.

Setup is now completed.

Next step - set up MFA on a second device

For those times when you cannot access your primary device.
How to guides are available on the MFA for students web page www.griffith.edu.au/student-computing/mfa