

How to...

Connect to Wi-Fi for Mac OS X as a Guest

Introduction

This guide will show you how to connect to Griffith University Wi-Fi (GU Wi-Fi) as a guest on a Mac OS platform. Staff and students should follow [these instructions](#). Before proceeding, please note the following:

- the images in this guide may differ to what you see on your screen, depending on device and software versions. We recommend updating your device to the latest version so that the steps are consistent.
- you must be on campus to set up and use the GU Wi-Fi network
- you must close out of all applications that use Wi-Fi/internet access (including Outlook and Microsoft Office 365) before starting the connection process.

Step 1: Remove the existing Griffith Wi-Fi network on your device

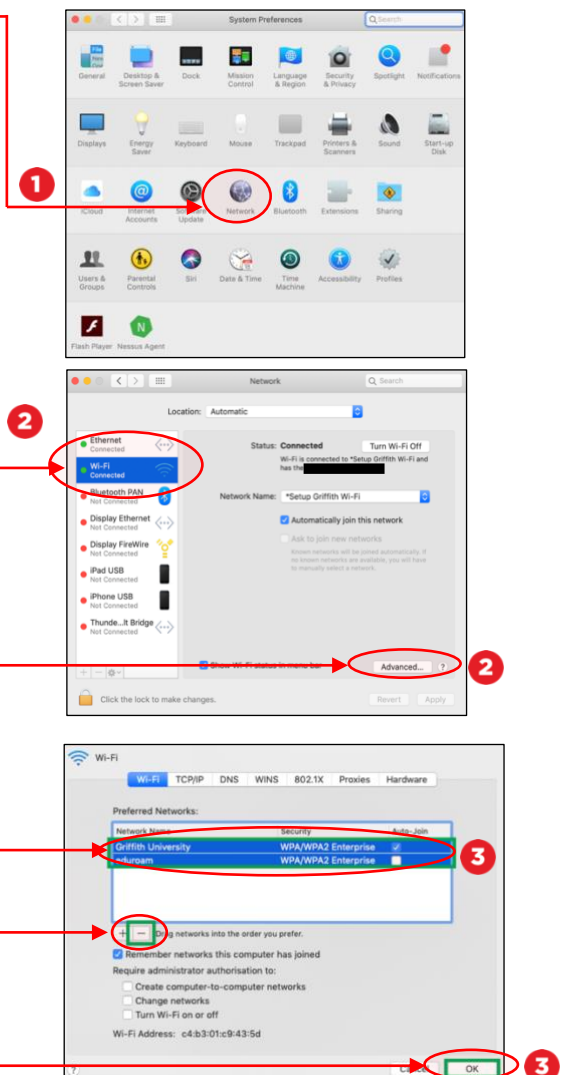
- This step **must** be completed, or the setup process will fail. If you have never connected before, skip to **step 2**.

1 Go to **system preferences** then select **Network**.

2 Select **Wi-Fi** from the panel to the left, then select **Advanced**.

3 Select the **Griffith University** and **eduroam** wi-fi networks. Deselect the **Auto-Join** boxes, then select **OK** and **Apply**.

4 Close the **System Preference** box. Leaving it open may cause the configuration to fail.



Step 2: Connect to Griffith Wi-Fi

- 1 Under device **Wi-Fi** settings, select the ***Setup Griffith Wi-Fi** network.

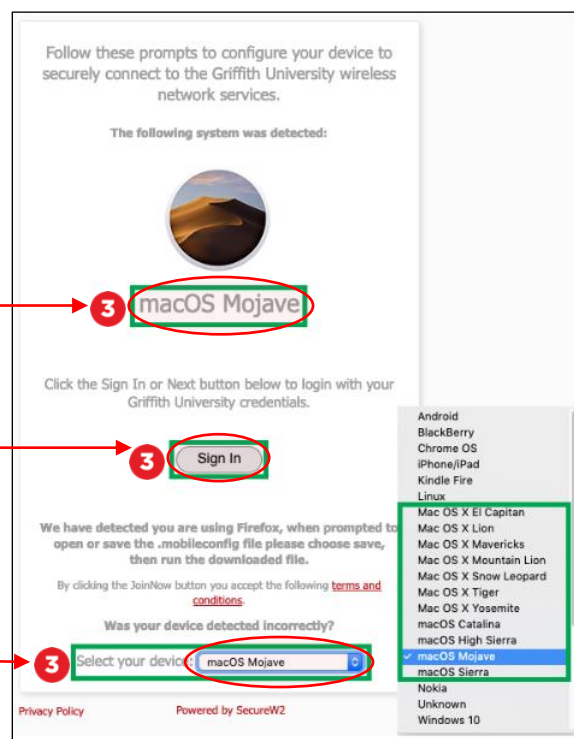
- 2 Open a web browser and go to **guest-wifi.griffith.edu.au**.

- 3 The software will automatically detect the type of device you are using (for example, MacOS Catalina, Mojave, High Sierra etc).

If the device detected is correct, select **Sign In**.

If the device detected is incorrect, select your device from the **drop-down list** and then **Sign In**.

- 4 Enter your Griffith login credentials and select **Login**.

A login form titled 'Griffith Single Sign-On' on a red background. It has two input fields: 'Username' with the placeholder 'sNumber' and 'Password' with a masked password '.....'. Below the fields is a 'Login' button with a right-pointing arrow.

- 5 Enter your Griffith login credentials again here and select **Join Now**. This will also provide you access to the [eduroam](#) Wi-Fi network, which can be used when visiting other research and educational institutions connected to the eduroam network.

Follow these prompts to configure your device to securely connect to the Griffith University wireless network services.

The following system was detected:



macOS Mojave

Enter your Username (sNumber) followed by @griffith.edu.au. Click JoinNow.

e.g. s12345678@griffith.edu.au

JoinNow

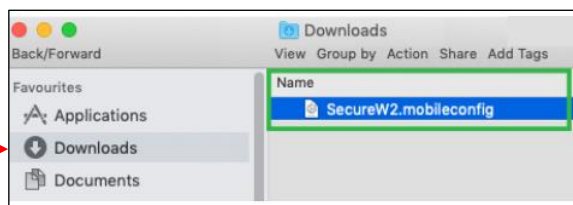
We have detected you are using Chrome, after the .mobileconfig file has been downloaded, please run the downloaded file.

By clicking the JoinNow button you accept the following [terms and conditions](#).

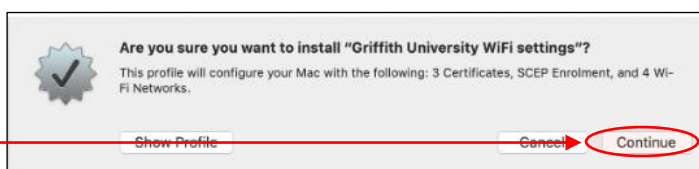
Step 3: Configure the profile to your device

- 1 If prompted, select **allow downloads** from 'SecureW2.mobileconfig'. The downloaded file will run automatically.

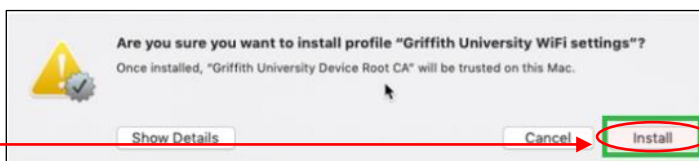
If the file does not run automatically, go to Mac Downloads and select **Run SecureW2.mobileconfig**.



- 2 Select **Continue** when prompted to install Griffith University Wi-Fi settings.



- 3 Select **Install** when prompted again to install Griffith University Wi-Fi settings.



- 4 Enter your Griffith portal password when prompted for settings for eduroam and select **Install**.

Enter settings for "Griffith University WiFi settings":

Enterprise Network

Enter settings for the enterprise network "eduroam":

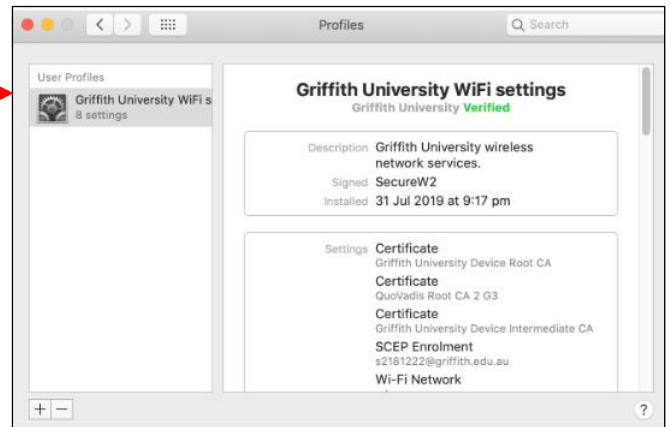
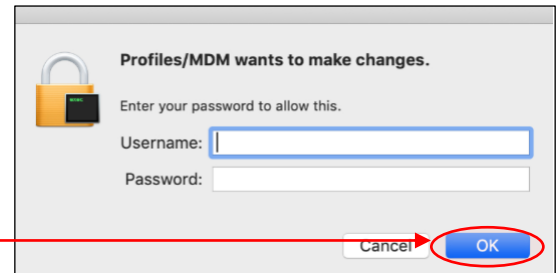
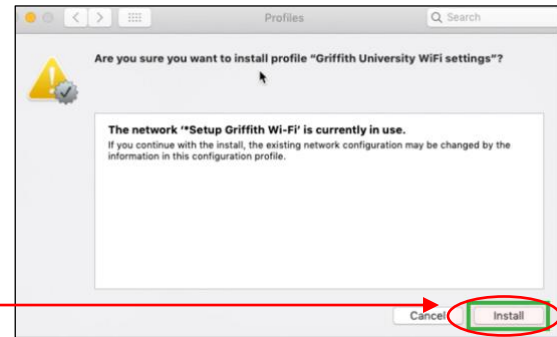
Password:

Install

5 Enter your **Griffith portal password** when prompted for settings for eduroam and select **Install**.

6 Enter your **Mac administration credentials** and select **OK**.

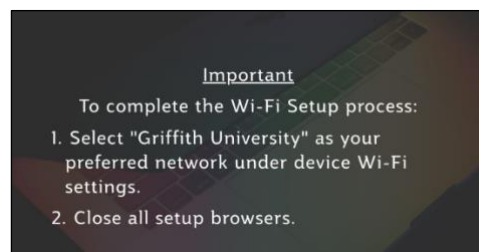
7 The profile will be configured to your device. Once completed, you will be verified as connected to the Griffith University Wi-Fi network.



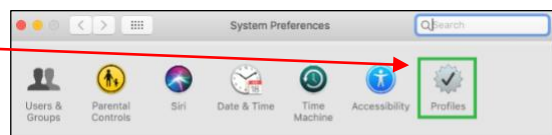
Step 4: Complete the Wi-Fi Process

1 Select **Griffith University** as your preferred network under your Wi-Fi settings (it may take up to one minute for the network to appear).

You can now use the Griffith University Wi-Fi network. You might still be prompted to [log into your internet access](#) account when browsing the internet.



2 To check you are using secure Griffith Wi-Fi, go to your Mac **system preferences**, select **profile** and confirm it is set to **Griffith University Wi-Fi settings**.



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