



Workplace Partnership and Productivity evaluation

Project worksheet

Project name	Workplace partnership and productivity evaluation (WP&PP)		
Project location	Brisbane, Queensland		
Client	Joint funding from three Queensland State government agencies – Department of Justice and Attorney-General (DJAG), Department of Education and Training (DET) and the Department of Employment, Economic Development and Innovation (DEEDI)		
State date	2011	Completion date	2012
Senior staff involved	Associate Professor Keith Townsend, Co-chief Investigator Professor Adrian Wilkinson, Co-chief Investigator		
Project description	Development of case studies through the evaluation of links between Queensland-based manufacturing companies' management, employee and employee representative (where applicable) collaborations, and their influence (if any) on workplace relations, business processes and productivity.		
Services provided	<ul style="list-style-type: none"> ▪ Development of a monitoring and performance framework tool ▪ An evaluation report—barriers and challenges presented during the life of the project; recommendations to overcome them ▪ A co-ordinated case study report, in conjunction with lead WP&PP consultants engaged in the project, which included: <ul style="list-style-type: none"> – An executive summary. – Key lessons learned; impact of the adoption of high performance work practices. – Tangible business benefits – identified improved process yields and reduction of waste and rectification costs; improved cash flow and higher returns on assets; shortened production lead time and quicker response to customer demands. – Conclusion and further recommendations. ▪ An academic paper on the link between employee engagement and participation (including through unions) and productivity/firm performance. 		