



# GRIFFITH UNIVERSITY GOLD COAST SPORTS PRECINCT USER GUIDELINES

## EFFECTIVE JULY 2020

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### ALL USERS MUST AGREE TO THE FOLLOWING GUIDELINES BEFORE USE OF THE GOLD COAST AQUATIC & FITNESS CENTRE OR ATHLETICS TRACK & FIELD

- All users must maintain social distancing at all times – 1.5m from others and maintain 1 person per 4m<sup>2</sup>;
- All users must maintain good hygiene at all times – wash your hands, use sanitiser, cough into your elbow or a tissue, throw tissues away immediately and wash your hands;
- Anyone who is feeling sick with symptoms such as fever, sore throat, cough or shortness of breath will not be permitted in the venue. Please ensure that you stay home until you are feeling better;
- If you identify as a someone in a high-risk vulnerability category for COVID-19, we advise that you consider the advice from government health authorities before coming to the Centre;
- This will be an "Arrive, Train, Go" set-up. Please be mindful about gathering before or after training – staff will ask you to move on should you not abide by social distancing requirements;
- Abide by Entry and Exit signage to control flow of foot traffic.

#### RECEPTION

Reception will be open as normal for financial transactions and the purchase of confectionery items and beverages:

- A maximum of 6 customers will be permitted in the reception area at any one time;
- All customers must wash their hands or use the hand sanitiser provided upon entering the area;
- 1.5m social distancing is required at all times. Markings on the floor will indicate where customers need to stand;
- All drinks, chips and confectionary will be served from behind the counter;
- Should you wish to look at equipment please ask staff for assistance.
- All users to sign in at reception and will also be required to sign a user agreement registry prior to entering the facility. Your details will be provided to Queensland Health for COVID-19 contact tracing purposes only on request up to 56 days post use.

#### PAYMENTS

- We will only be offering CONTACTLESS PAYMENTS – this means no cash at all. Please note the minimum \$5.00 EFTPOS transaction limit remains in place.

#### POOL DECK

- All users must maintain social distancing at all times outside of the pool – 1.5m from others and maintain 1 person per 4m<sup>2</sup>;
- Appropriately sized towels must be used at all times,
- Customers must keep their belongings with them and not use lockers.

#### GYM FLOOR

- Maximum capacity limits apply per venue at any one time;
- Customers must book a time slot in advance; no walk-ins will be accepted unless capacity allows;
- All users must maintain social distancing at all times – 1.5m from others and maintain 1 person per 4m<sup>2</sup>;
- Customers must clean their hands prior to entering and when leaving the facility;
- Appropriately sized towels must be used at all times,
- Customers must adhere to any directional flow arrows on the gym flooring;
- Customers must wipe down the equipment after use with disinfectant wipes;
- Customers must keep their belongings with them and not use lockers or the bag rack on the gym floor;
- Training must occur individually at all times.

#### BATHROOMS

- Toilets, showers and changerooms will be available for use, all users to maintain social distancing.

#### GENERAL HIRE AND GROUP BOOKING PROCESS

- Bookings must be made in advance;
- Booking capacity limits apply;
- The person who makes the booking will need to provide their full name, mobile number and email address as per normal conditions and agrees to provide all of these details for each member of the booking upon request;
- Bookings will only be available during Centre opening hours;
- Group bookings for will be subject to additional sport specific guidelines;
- Coaches/organisers will need to keep an attendance register for each session and retain this information for a minimum of 56 days;
- All users will also be required to sign a user agreement prior to entering the facility, your details will be provided to Queensland Health for COVID-19 contact tracing purposes only on request up to 56 days post use.