

Supporting Learning and Teaching

 45 Orientation workshops and 2,847 attendees	 91% students more confident undertaking academic work	 2,785 student academic skill support consultations	 691 academic skills workshops/eLearning resources within courses	 4,809 views of 10 orientation videos	 2025 Vice Chancellor's Award for Excellence in Innovation in Learning and Teaching
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Enabling Research

 94 workshops 5,959 registrations	 958 service queries from HDRs/researchers	 Griffith's Leiden ranking 2nd in Australia for proportion of Green Open Access	 13,486 downloads of Creative Works (↑87% on 2024); 18 new works added
 9,762 views of self-help tutorials	 626 new full text green Open Access outputs and 72 reports added to Griffith Research Online	 53% of Griffith research outputs are Open Access, exceeding the Australian Open Access rate (42%)	

Service Transformation

<p>Using generative AI</p> <p>Developed in collaboration with Student Life, as a foundation for student-led co-design</p>	<p>Established and launched the Learning and Study Skills Hub (LSSH), a centralised academic support service developing student confidence, resilience and skills through:</p> <ul style="list-style-type: none"> 624 Peer Assisted Study Sessions (PASS) across 84 course offerings from T1 Study Support Peers (formally Study Support Mentors) from T2 LANTITE sessions for School of Education and Professional Studies 	<p>Closed Mt Gravatt Campus Library</p> <p>Relocated >14K resources and donated \$1K to the Indigenous Literacy Fund</p>
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Inclusion | Engagement | Impact

<p>3,509 eligible undergraduates accessed the Library's equity-funded Student Assignment Support Service (SASS) L@G site (↑29% on 2024) plus:</p> <ul style="list-style-type: none"> 588 individual online academic skills SASS consultations (↑15% on 2024) ★ SASS consultations significantly boost student outcomes: 10.6% higher success rates and 13.2% higher retention compared to peers 26 online academic skills SASS workshops delivered to 319 students (↑47% on 2024) 545 students engaged with SASS eLearning modules (↑44% on 2024) 	 Griffith Archive launched community contributions in collaboration with Alumni Engagement and Marketing and Communications, empowering alumni to share their stories
	 96 Year 11 and 12 high school attendances at Logan for face-to-face HeadStart Plus academic preparation library workshops
	 394 students and 22 workshops for EmpowerEd (Online, Gold Coast, Logan)
	 Collaborated with DVC (Indigenous) to co-lead first steps towards Griffith's own Indigenous Cultural and Intellectual Property (ICIP) Protocols
	 27,800 views of Library Connect posts (↑8% on 2024) and 19,700 site visitors (↑12% on 2024)




Our People

 105 staff 94.2 FTE	 160+ Griffith students employed and trained as Learning and Study Skills Hub Student leaders	 10 professional publications and 13 staff presentations	 Staff Engagement Survey: 85% engagement, 78% wellbeing, 74% progress	 15 Library staff undertook secondments, 13 moved to different positions, 6 new staff, 8 resigned/retired
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Visits

Collection

Enquiries

<p>Physical: 1,338,006 visitors</p> <p>Digital: 1,136,192 sessions across Library platforms</p> <p>Library home page 3rd most viewed on GU website (702,255 views)</p> <p>APA Referencing page 7th most viewed on GU website (303,157 views)</p> 	<p>2.2 million digital titles</p> <p>484,984 print resources</p> <p>Resource downloads/no. of times accessed:</p> <ul style="list-style-type: none"> 5.04 million articles 2.89 million eBook chapters <p>500+ digitisations added to Griffith Archive</p> <p>4,888 Interlibrary loans fulfilled</p> 	<p>30,937 interactions at Library desks</p> <p>2,400 Student Connect enquiries</p> <p>12,270 digital interactions across Library</p> <p>6,172 access requests for 24/7 student space</p> <p>4.7 (out of 5) average customer satisfaction across digital interactions</p> 
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