Griffith UNIVERSITY
Queensland, Australia

How to…

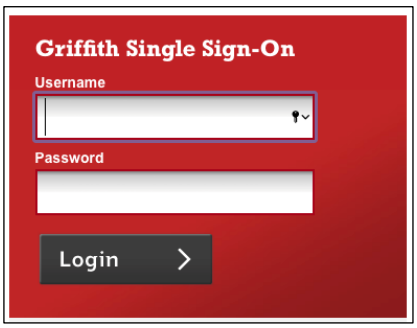
Set Up PingID for MFA using Security Key

Introduction

A Security Key is a hardware authentication device that supports one-time passwords and authentication. Multi-factor authentication (MFA) is a way to ensure your information is secure with an additional layer of authentication. PingID is the tool Griffith uses to enable MFA. This guide will show you how to set up PingID using a Security Key for the first time.

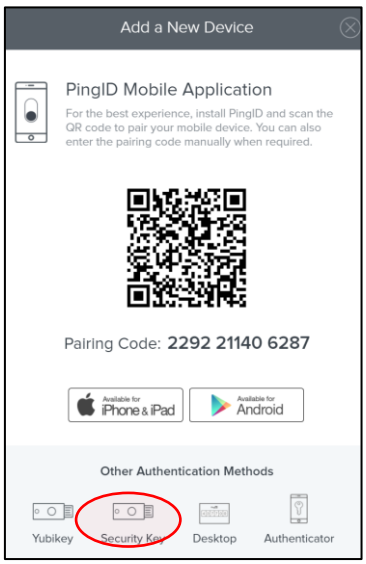
How to set up PingID using a Security Key

1. Login to myGriffith at my.griffith.edu.au using your Griffith credentials.

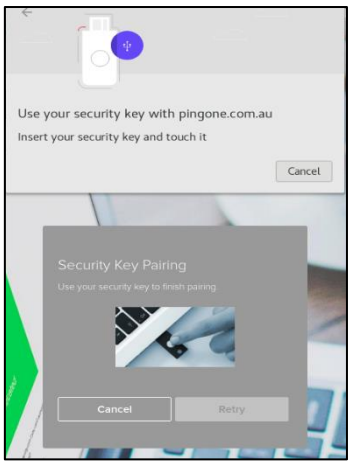


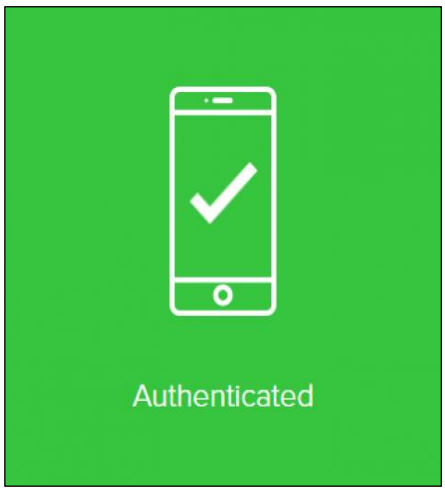
2. Select **Start** at the **Welcome to Multi-Factor Authentication** window and the **Add a New Device** Window will appear.

3. Select **Security Key** from **Other Authentication Methods**.



4. When the **Security Key** window opens, insert your Security Key into your computer's USB port, press or tap the Security Key button to begin pairing.



5. You will see a green checkmark indicating the pairing request is successful and are automatically signed into the application.

   An email confirming your Security Key has been added as a device will be sent to your Griffith email.