

Introduction

This guide will show you how to connect to Griffith University Wi-Fi network on an Android device.

Before you start - You must be on campus to complete the steps in this guide. You also need to close all applications using Wi-Fi/Internet before attempting the steps in this guide (including Outlook and Microsoft 365).

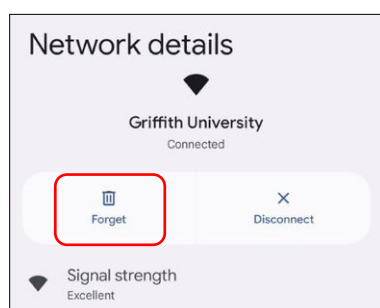
Screenshots in this guide may differ depending on device and software versions.

Have you connected to Griffith Wi-Fi or Eduroam from your device before?

No – Continue to **Part A: Connect to *Setup Griffith Wi-Fi**.

Yes – You will need to uninstall the SecureW2 JoinNow app from your device and forget the **Griffith University** and **Eduroam** Wi-Fi networks.

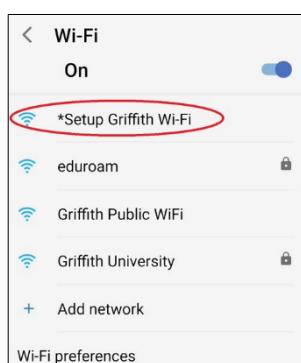
- 1** Open the **Google Play store** on your device and uninstall the **SecureW2 JoinNow** app.
- 2** Open the **Wi-Fi** menu on your device. Tap on **Griffith University** then select **Forget**.



- 3** Repeat the same as above for the **Eduroam** Wi-Fi network, then continue to **Part A: Connect to *Setup Griffith Wi-Fi**.

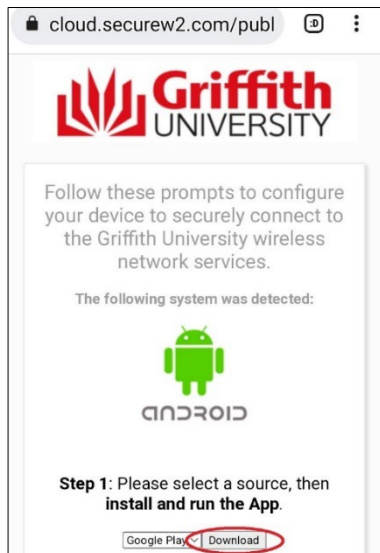
Part A: Connect to *Setup Griffith Wi-Fi

- 1** From the **Wi-Fi** menu on your device, tap on ***Setup Griffith Wi-Fi** and wait for your device to connect.

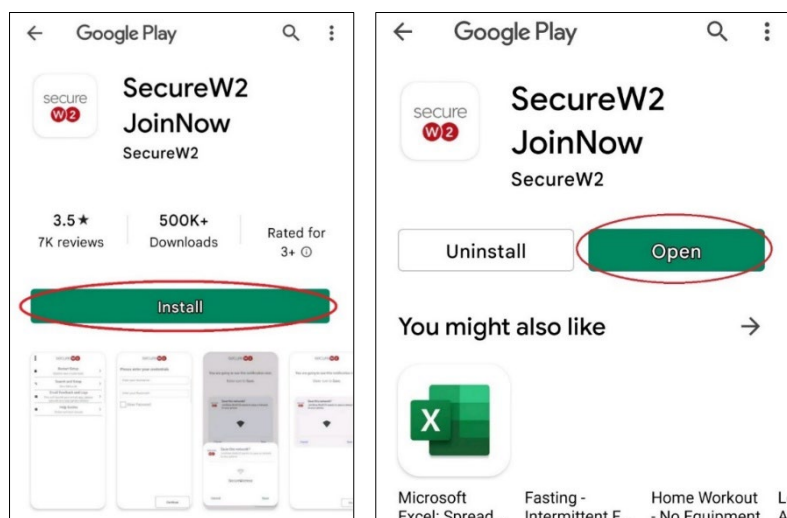


Part B: Download and set up SecureW2 JoinNow

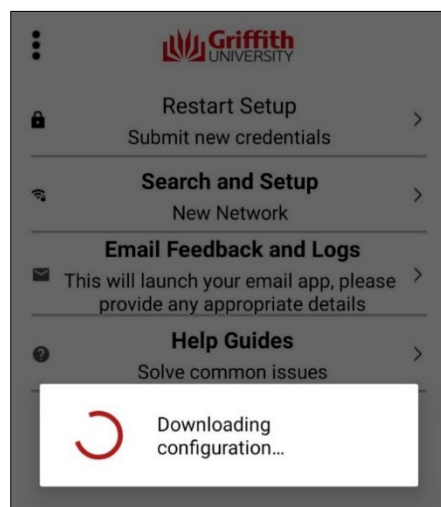
- 1 Open **Chrome** browser and go to wifi.griffith.edu.au
- 2 Select **Download**. This will take you to the SecureW2 Google Play page.



- 3 Tap **Install**. Once the SecureW2 JoinNow app has installed tap **Open**.



- 4 The app will begin the setup process.



- 5 Sign in with your **Griffith sNumber** and **Griffith password** (e.g sXXXXXXX).



The image shows the Griffith University Single Sign-On login screen. It has a red background with the Griffith University logo at the top. Below the logo, it says "Griffith Single Sign-On". There are two input fields: "Username" with the text "sXXXXXXX" and "Password" which is empty. Below the password field is a "Login" button with a right-pointing arrow.

- 6 Enter your **sNumber** followed by **@griffith.edu.au** (e.g. sXXXXXXX@griffith.edu.au) and your **Griffith password** then tap on **JoinNow**.



The image shows the Griffith University JoinNow screen. It has a white background with the Griffith University logo at the top. Below the logo, it says "Enter your Username (sNumber) followed by @griffith.edu.au. Click JoinNow." There are two input fields: the first contains "sXXXXXXX@griffith.edu.au" and the second contains "<Enter your Griffith University password>". Below the password field is a checkbox labeled "Show Password".

Part C: Test Wi-Fi connection

- 1 Once the setup process is complete, tap **Go to Wi-Fi Settings**.



The image shows the Griffith University eduroam configuration screen. It has a white background with the Griffith University logo at the top. Below the logo, it says "Your Device is now Configured for Griffith University, eduroam!". There is a message: "You may not be connected because your current network is preferred." Below this is the heading "In Order To Connect:" followed by two steps: "1. Remove your *Setup Griffith Wi-Fi network(s)" and "2. Allow the following notification:". Below the steps is a screenshot of an Android system notification that says "Connect to Wi-Fi networks? Suggested by JoinNow MultiOS" with "Yes" and "No" buttons. At the bottom of the screen is a button labeled "Go to Wi-Fi Settings" which is circled in red.

- 2 In the **Wi-Fi Settings** menu, tap on ***Setup Griffith Wi-Fi** and select **Forget Network**.
- 3 Tap on **Griffith University** to connect to the Griffith University Wi-Fi network (it may take up to one minute for the network to appear). Once connected, try browsing the internet to check your connection to Griffith University Wi-Fi is working correctly.