



MT GRAVATT RECREATION HALL USER GUIDELINES

EFFECTIVE JULY 2020

All users must agree to the following guidelines before use of the Mt Gravatt Recreation Hall, failure to do so will result in exclusion from the Centre. These guidelines are in addition to the Griffith Facility Conditions of Hire.

- All users must maintain social distancing at all times – 1.5m from others and maintain 1 person per 4m²;
- All users must maintain good hygiene at all times – wash your hands, use sanitiser, cough into your elbow or a tissue, throw tissues away immediately and wash your hands;
- Anyone who is feeling sick with symptoms such as fever, sore throat, cough or shortness of breath will not be permitted in the venue. Please ensure that you stay home until you are feeling better;
- If you identify as someone in a high-risk vulnerability category for COVID-19, we advise that you consider the advice from government health authorities before coming to the Hall.
- This will be an "Arrive, Play, Go" set-up. Please be mindful about gathering before or after your session – staff will ask you to move on should you not abide by social distancing requirements;
- All chairs, tables, benches and couches will not be in use within the venue;
- Abide by Entry and Exit signage to control flow of foot traffic.
- There is a MAXIMUM of 20 people per booking – if booking a half court, the curtain must be pulled across at all times with no exchange of users between sides of the court
- No spectators allowed

BOOKINGS & PAYMENTS

- Bookings are required to be made 24 hours in advance
- Payments must be made at the time of booking – no booking will be confirmed until payment is made.
- A total of 4 bookings can be made at one time
- We will only be offering CONTACTLESS PAYMENTS – this means no cash at all. Please note the minimum \$5.00 EFTPOS transaction limit remains in place.

SAFETY OFFICER & SIGN IN PROCESS

- The person responsible for making the booking becomes the dedicated COVID-19 Safety Officer for the booking and is responsible for ensuring all guidelines are abided by
- The COVID-19 Safety Officer will be indicated a court for the booking and all users from that booking are to make their way straight onto the court at the time of their booking.
- The COVID-19 Safety Officer will be given a clip board with a sign in register which all users must sign on entry to the venue and return to reception
- Your details will be provided to Queensland Health for COVID-19 contact tracing purposes only on request up to 56 days post use.

WHEN YOU ARE AT THE VENUE

- All customers must wash their hands or use the hand sanitiser provided upon entering and leaving the area;
- All venue equipment (volleyball/badminton posts/nets) must be cleaned before and after use, using sanitizing wipes and cleaning products supplied
- All users are to come dressed and ready to play, there are no changerooms or showers at the venue
- All users are to bring their own filled drink bottle, there is no access to water bubblers at the venue
- All use of the venue is for strictly non-contact activities, players are to maintain social distancing at all times. Staff will be monitoring play, should distancing not be abided by, staff have the right to ask any offenders to leave the venue immediately
- Please respect all staff at the venue, these guidelines have been put in place so you can enjoy the Hall safely, failure to implement such guidelines successfully will mean closure of the venue