

How to...

Connect to Wi-Fi for Apple iOS (iPhone or iPad)

Introduction

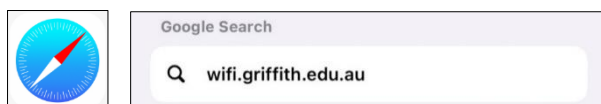
This guide will show you how to connect to Griffith University Wi-Fi network on an iPhone or iPad device.

Before you start - The onboarding process requires an active internet connection. If you are on campus and require temporary access, connect to the **Setup Griffith WiFi SSID*.

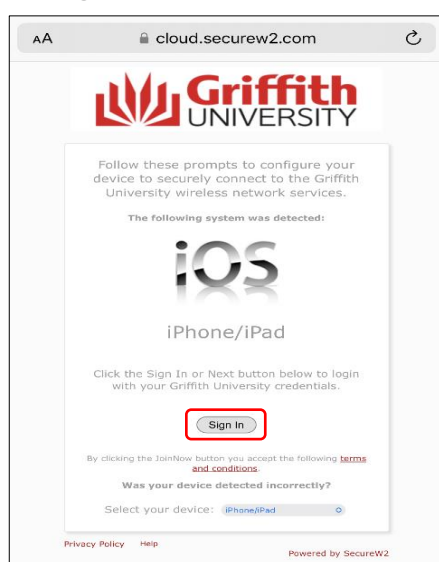
Screenshots in this guide may differ depending on device and software versions.

Part A: Download and set up SecureW2 JoinNow

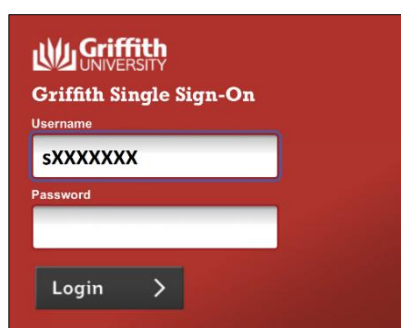
- 1 Open **Safari** browser and go to **wifi.griffith.edu.au**.



- 2 Tap **Sign In**.

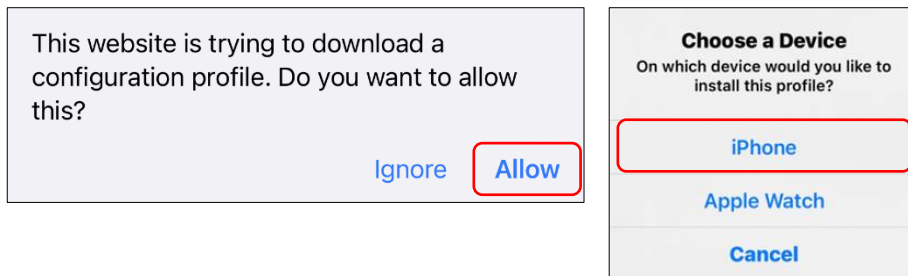


- 3 Sign in with your **Griffith sNumber** and **Griffith password** (e.g. sXXXXXXX).

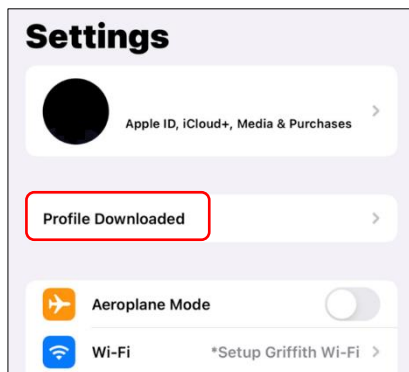


- 4 If prompted, select **Allow** then select the device you are using (**iPhone** or **iPad**).

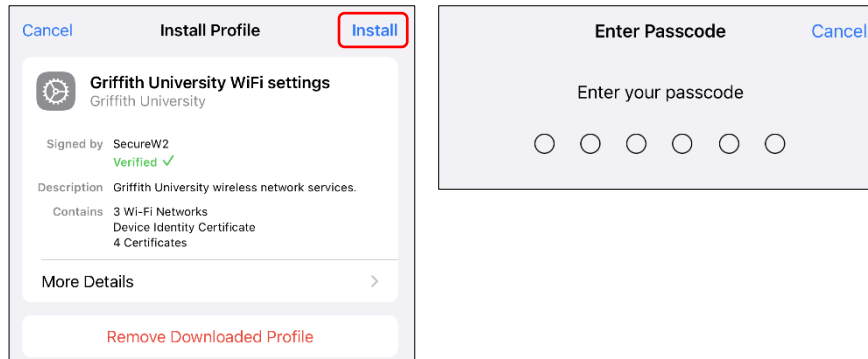
If you have an Apple Watch connected, you must ensure the profile installation occurs on the iPhone or iPad (not on the watch).



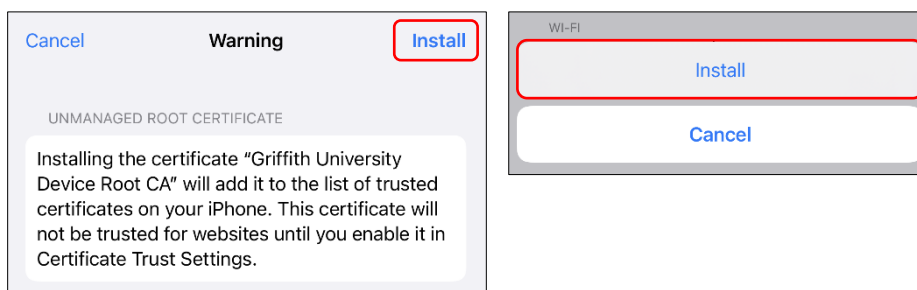
- 5 Open **Settings** and select **Profile Downloaded**.



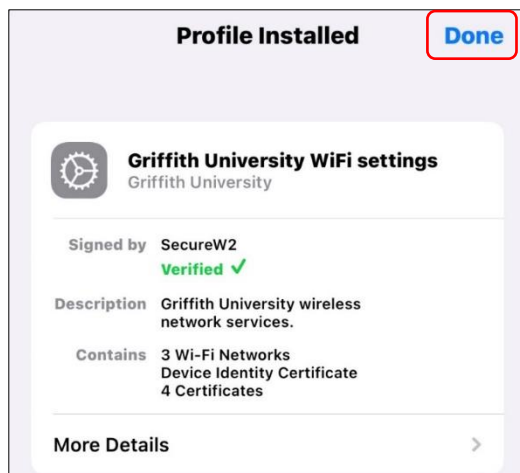
- 6 Select **Install** and enter your device's passcode when prompted.



- 7 Select **Install** at the certificate warning and at the second prompt.

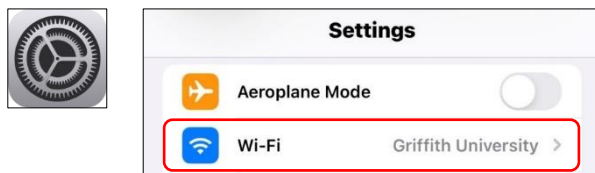


- 8 Select **Done**.



Part B: Test your Wi-Fi connection

- 1 Open **Settings** and check your device is now connected to the **Griffith University** Wi-Fi network (it may take up to one minute for the network to appear).



- 2 Once connected, try browsing the internet to check your connection to Griffith University Wi-Fi is working correctly.
- 3 If you are having trouble connecting, open the **Griffith University** wireless network settings and **ensure Private Wi-Fi Address** is set to **Fixed**.

