

# INS 2017 'Operational' Priorities

(Supporting the Griffith Strategic Plan)

Griffith 2020  
Client Service  
Streamlining &  
Cost Reduction  
People & Culture

Information Services "We value people, learning, leadership & innovation"

## i...Griffith 2020

1 Implement the Griffith Digital Strategy



2 Pilot the use of Cognitive Computing in key areas



### EDUCATION MODEL

3 Improve student experience with focused use of Information & Technology

4 Create a personalised, user-friendly & self-directed experience for students with Technology

5 Support student employability outcomes



### RESEARCH

6 Enhance access and management of research data & infrastructure



7 Improve services to HDRs and ECRs



## ii...Client Service

8 Increase effectiveness & efficiency of INS Services



9 Deliver the EICP



## iii...Streamlining & Cost Reduction

10 Improve services and systems for effective use of data across research, teaching & learning, & administration

11 Implement the agreed Sourcing Strategy



12 Deliver a 6% efficiency saving across INS



## iv...People & Culture

13 Implement an INS strategic workforce plan to transform INS

Enhance support for Griffith business and service needs

