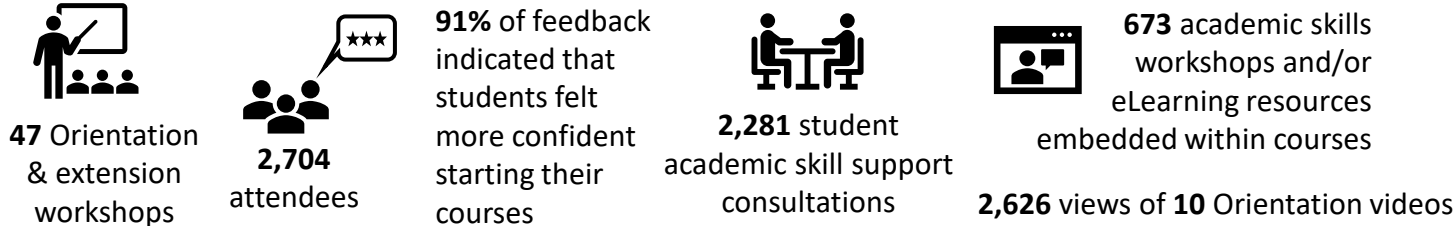


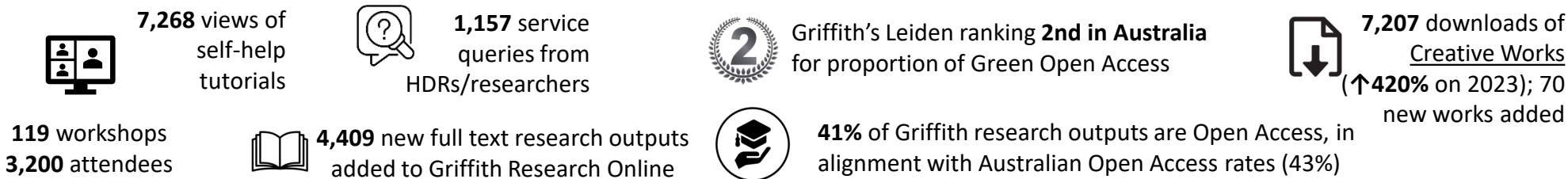


Supporting learning & teaching



Extensively redesigned the Information Skills Framework to incorporate generative AI and facilitate partnerships between the Library and Academic groups

Enabling research



Service transformation

Redesigned Introduction to Academic Integrity module (IAIM):

- » now mandatory for commencing students from T2
- » **4.8** (out of 5) customer feedback score on ease of use and understanding of content



Development of Research Training Lines providing learning journeys for researchers



Facilitated free alumni access to select online databases

Inclusion | Engagement | Impact

Library's **HEPPP-funded** Student Assignment Support Service delivered:

- » **21** online workshops to **335** HEPPP-eligible undergraduates
- » **514** personalised online consultations (**↑ 100%** on 2023)
- » eLearning academic success modules viewed by **3,753** students

6 EmpowerED workshops delivered (online, Gold Coast, Logan)



56 Year 11 & 12 high school students in Logan attended face-to-face Head Start academic preparation library workshops



183 accessibility conversions of readings



25,700 views of Library Connect posts (**↑ 15.8%** on 2023), **17,800** site visitors (**↑ 23%** on 2023)

Culturally Respectful Library webpage

launched outlining the Library's commitment to the spirit of reconciliation and truth-telling, including a right of reply process for Aboriginal and Torres Strait Island Peoples to directly address items in our collection that relate to, or depict, their culture

Our people

 **108 staff, 92.7 FTE**

50 Library staff attended Griffith's Cultural Competency workshops & **34** Library staff attended a Library-specific Embedding Indigenous Knowledges workshop delivered by the DVC Indigenous team



6 professional publications and presentations from **5** staff



Platinum Award in the Green Impact Program (**15** staff participated)



Staff Engagement Survey: 85% engagement, 85% wellbeing, 75% progress (**↑ 14-27%** on GU average)



Library professional development initiative **Together with Purpose** delivered **26 activities** including a half day program of **9 workshops** and a charity fundraising event with **\$600+** raised for Indigenous Literacy Foundation

Visits

Physical: **1,302,468** visitors

Digital: **1,303,089** sessions on Library platforms



Library home page **4th most viewed** on GU website (860,909 views)

APA Referencing page **7th most viewed** on GU website (356,621 views)

Collection

2.03 million digital titles

493,352 print resources

Resource downloads/number of times accessed:

- **5.8 million** articles
- **2.95 million** eBook chapters

5,299 interlibrary loans fulfilled



Enquiries

31,784 interactions at Library desks

2,452 Student Connect enquiries, with 84% resolved by Library staff



9,959 digital interactions across Library

5,625 access requests for 24/7 student space

4.7 (out of 5) average customer satisfaction