

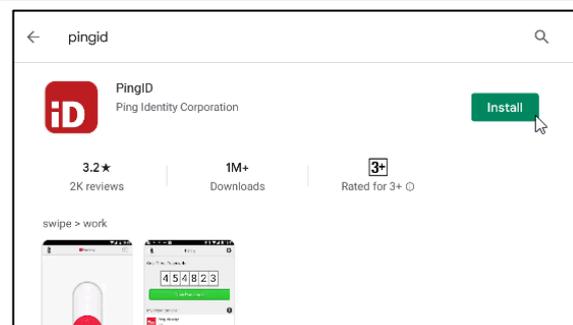
Introduction

Griffith has introduced MFA to ensure the security of your information by adding an additional layer of authentication to your Single Sign-On. PingID is the MFA tool used by Griffith. This guide shows how to install and setup MFA on your Android device using option 1 – your computer, or option 2 – your android device.

Option 1 - Set up MFA on your Android device using your computer

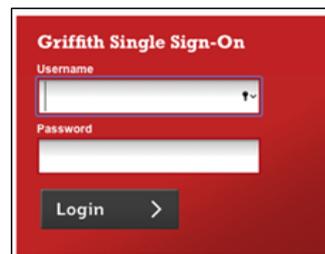
1 Download and install the **PingID** app using one of the following options:

- Through the **Google Play Store**
- Or download directly from **PingID website**.

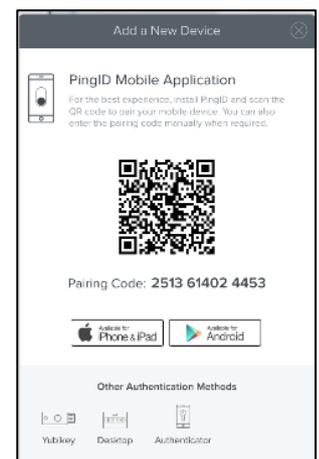


2 *If you are already logged into a Griffith App or myGriffith using your browser, you will need to log out and log back in.*

On your computer, login to **MyGriffith** at <https://my.griffith.edu.au> using your Griffith credentials.



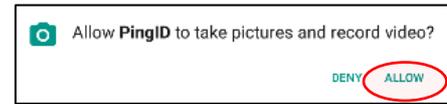
3 Select **Start** at the **Welcome to Multi-Factor Authentication** window and the **Add a New Device Window** will appear.



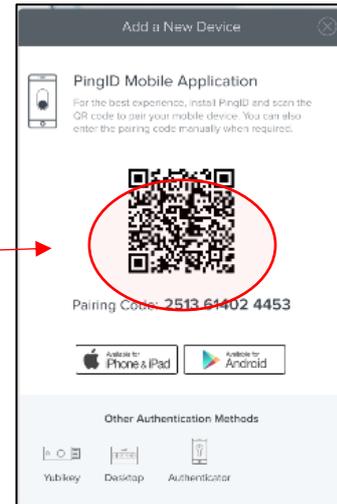
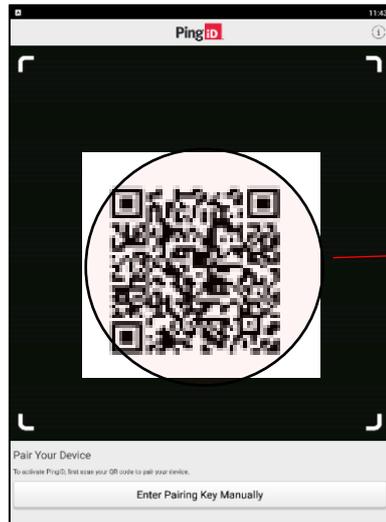
4 On your Android device Open the PingID App. The first time you do this you will be asked to accept the terms of service > select **Accept**.



5 You may need to **Allow** PingID to use device resources.

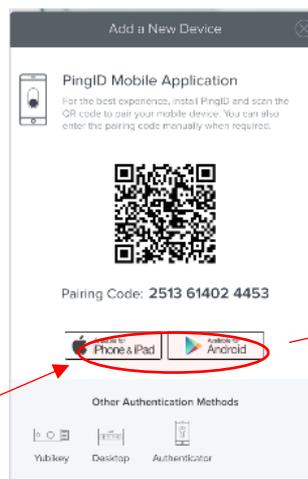


6 On the Android device either:
A. Scan the QR code from the **Add a New Device** window on the computer



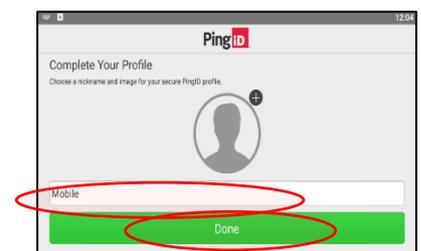
OR

B. Select **Enter Pairing Key Manually** > Enter the Pairing Code from the **Add a New Device** window on the computer > select **Pair Device**



7 Complete the setup by entering a profile name > select **Done**.

NOTE: Do not uninstall the PingID App!
To use MFA you need to use the PingID App each time you authenticate with MFA to access a Griffith App.



Option 2 - Set up MFA on your Android device using your Android Device

- 1 If you are already logged into a Griffith App or myGriffith you will need to log out and log back in.

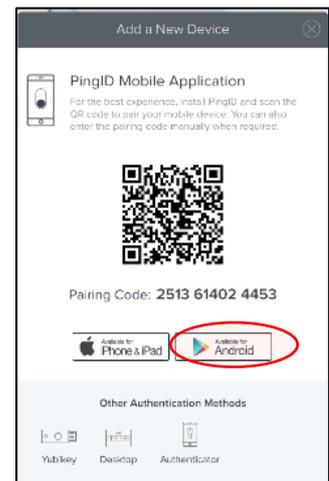
On your Android device, login to **MyGriffith** at <https://my.griffith.edu.au> using your Griffith credentials.



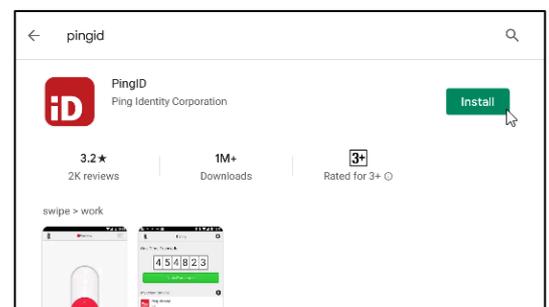
- 2 Select **Start** at the **Welcome to Multi-Factor Authentication** window.



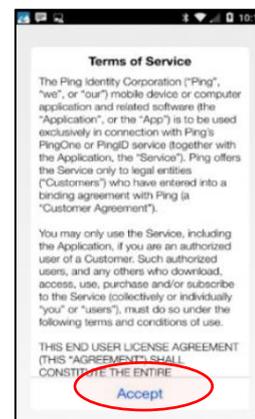
- 3 Select **Available for Android** on the **Add a New Device** Window.



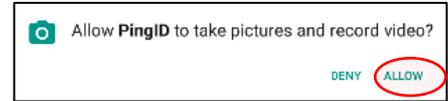
- 4 Install the **PingID** app from the **Google Play Store**.



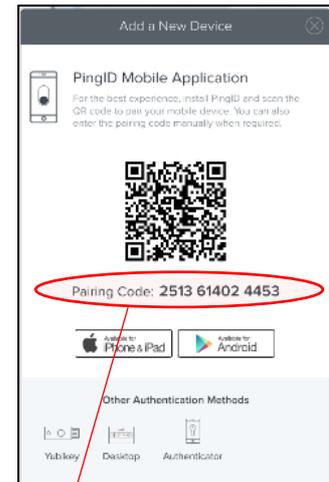
- 5 On your Android device, open the PingID App. The first time you do this you will be asked to accept the terms of service > select **Accept**.



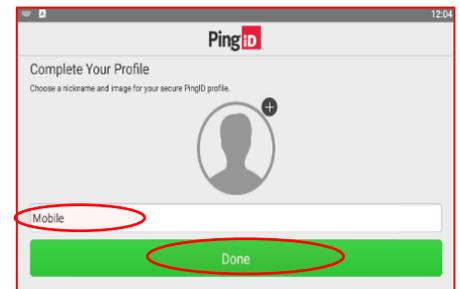
6 You may need to **Allow** PingID to use device resources.



7 Copy Pairing Code from **Add a New Device** in your web browser and paste into the PingID App – and select **Pair Device**.



8 Complete the setup by entering a profile name and select **Done**.



Next step - set up MFA on a second device

For those times when you cannot access your primary device.

How to guides are available on the MFA for students web page www.griffith.edu.au/student-computing/mfa