

Introduction

This guide will show you how to connect to Griffith University Wi-Fi on a Huawei device.

Before you start - You must be on campus to complete the steps in this guide. You also need to close all applications using Wi-Fi/Internet before attempting the steps in this guide (including Outlook and Microsoft 365).

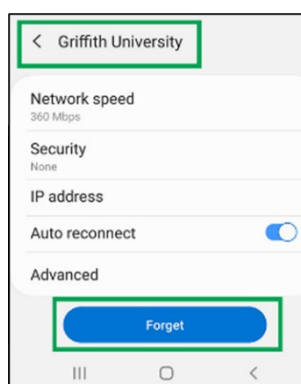
Screenshots in this guide may differ depending on device and software versions.

Have you connected to Griffith Wi-Fi or Eduroam from your device before?

No – Continue to **Section 1: Connect to *Setup Griffith Wi-Fi**.

Yes – You will need to uninstall the SecureW2 JoinNow app from your device and forget the **Griffith University** and **Eduroam** Wi-Fi networks.

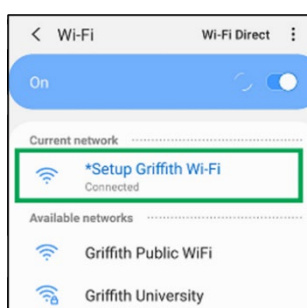
- 1** Open the **Google Play store** on your device and uninstall the **SecureW2 JoinNow** app.
- 2** Open the **Wi-Fi** menu on your device. Tap on **Griffith University** then select **Forget**.



- 3** Repeat the same as above for the **Eduroam** Wi-Fi network, then continue to **Part A: Connect to *Setup Griffith Wi-Fi**.

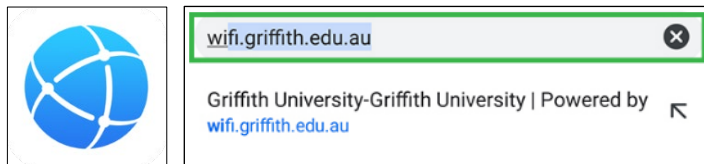
Part A: Connect to *Setup Griffith Wi-Fi

- 1** From the Wi-Fi menu on your device, select ***Setup Griffith Wi-Fi** and wait for your device to connect.



Part B: Download the SecureW2 JoinNow app

- 1 Open a web browser and go to wifi.griffith.edu.au

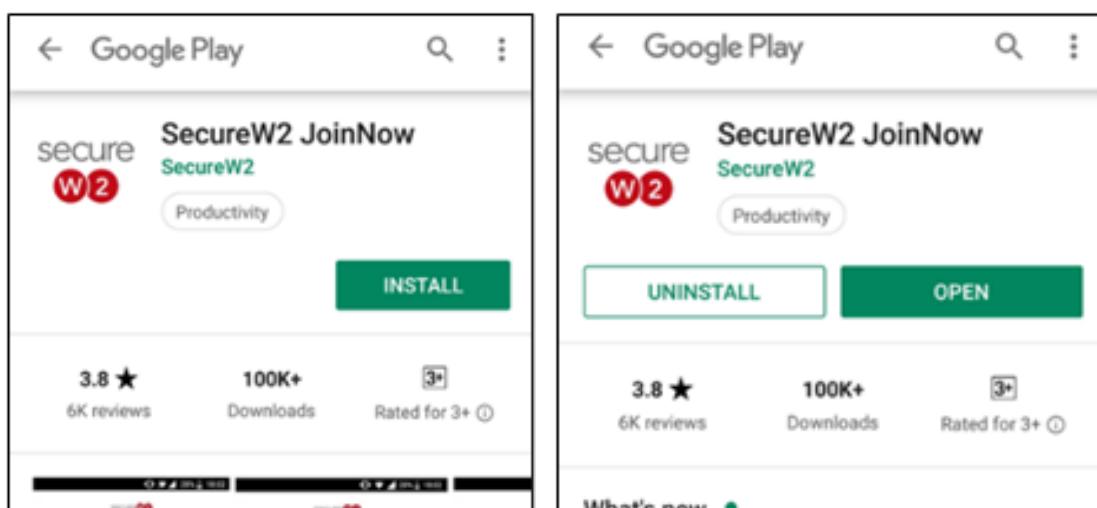


- 2 Select **Google Play Store (App)** from the drop-down list and tap **Download**.

Some devices will default to the Huawei AppGallery for download. You must select the Google Play Store as the SecureW2 app is only available there.

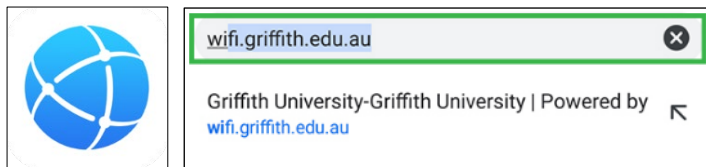


- 3 Tap **Install**. Once the SecureW2 JoinNow app has installed tap **Open** and continue to **Part C: Set up the SecureW2 JoinNow app**.



If you are unable to open to SecureW2 JoinNow app:

- 1 Open your web browser and go to **wifi.griffith.edu.au**.



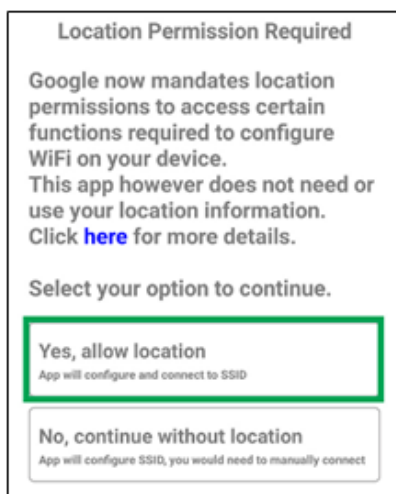
- 2 Click **JoinNow**.



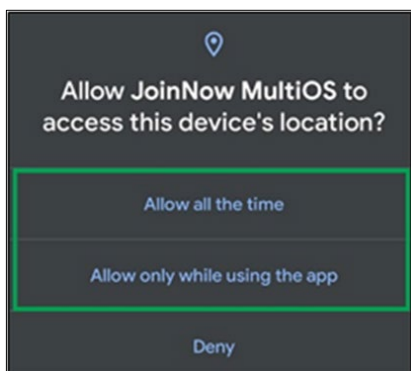
- 3 For **Android 9 or above devices**, the below prompt will display. Select **I Understand**. (If your device is not Android 9 or above, go to Step 6).



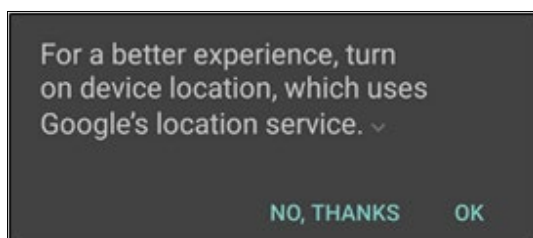
- 4 Select **Yes, allow location**. If you do not select yes during the setup process, you will need to manually connect your Wi-Fi.



- 5 Select your preference to **Allow all the time** or **Allow only while using the app**.

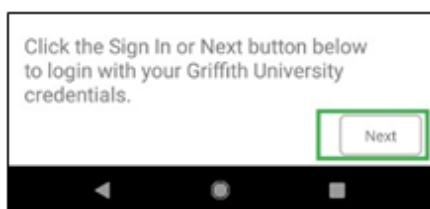


- 6 You may also be asked to turn on location services for a better experience. Select your preference.



Part C: Set up the SecureW2 JoinNow app

- 1 At the below prompt click **Next**.



- 2 Sign in using your **Griffith sNumber** and Griffith password (e.g. sXXXXXXX).



- 3 Enter your **sNumber followed by @griffith.edu.au** (e.g. sXXXXXXX@griffith.edu.au) and your **Griffith University password** then tap **Continue**.

Enter your Username (sNumber) followed by @griffith.edu.au. Click JoinNow.

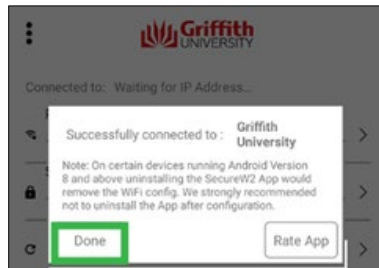
e.g. s12345678@griffith.edu.au

Enter your Password:

☐ Show Password

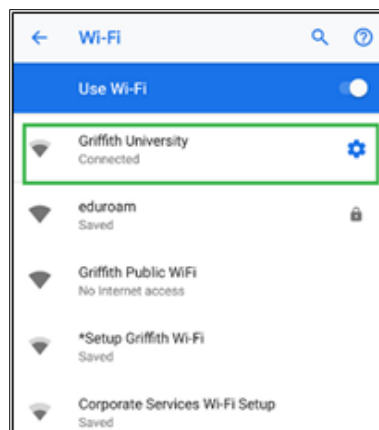
Continue

- 4 Select **Done**.



Part D: Test your Wi-Fi connection

- 1 Open **Wi-Fi Settings** and check your device is now connected to the **Griffith University** Wi-Fi network. (It may take up to one minute for the network to appear)



- 2 Once connected, try browsing the internet to check your connection to Griffith University Wi-Fi is working correctly.