FREQUENTLY ASKED QUESTIONS

I HAVE ALREADY REGISTERED FOR THE CONFERENCE – WHAT'S NEXT?

What about my registration that I have already paid for?

Existing registrations have been transferred to the new conference date. If you are wanting to cancel your registration, please refer to the below section '*CANCELLING YOUR ATTENDANCE – WHAT TO DO NEXT'*.

Is the venue still the same with the new scheduled conference dates (15-17 August 2021)?

NO – The conference has moved to a new venue – RACV Royal Pines Resort, Gold Coast.

Will my accommodation booking be moved automatically, and will I retain the same room rate? – Your QT Hotel booking will be cancelled, and our team will be in contact directly to ensure your accommodation is moved. You will receive a booking link to access a discounted room only rate of $200 per night.

What are the current measures in place for sanitation and social distancing at the venue?

RACV Royal Pines Resort strictly adhere to all government guidelines, and have thorough cleaning practices in place. For more information visit their website.

Are there changes to the program?

Program is subject to change without notice. Please follow our social media channels, read our subscriber enews and keep an eye on our website for the latest updates.

Our conference website: www.griffith.edu.au/pdn-school-leaders-conference
Our main website: www.griffith.edu.au/pdn
Facebook: @pdnau | Twitter: @pdn_au | Instagram: @pdnau | LinkedIn: Professional Development Network

Subscribe to PDN – email pdn@griffith.edu.au (please include your contact details, preferred email, school and position)

Will I incur any additional costs?

There are no additional costs for transferring your registrations from the previous conference dates to the new dates.

What if the event needs to be further postponed?

If there are further COVID-19 restrictions enforced that overlaps the new conference dates, registered attendees will be notified immediately and informed of next steps and options. Our team will endeavour to minimise any inconvenience while maintaining safety of attendees and adhering to government advice at all times.

CANCELLING YOUR ATTENDANCE – WHAT TO DO

What is the cancellation policy for the PDN conference?

To cancel your conference registration, please contact Mary-Ellen Feldhagen at pdn@griffith.edu.au with your booking details. Registration cancellations must be in writing by email. Should you need to cancel your registration for any reason, you may reassign your registration to another person. Please notify the PDN of the replacement recipient's name and contact details as soon as possible.

Cancellations received after COB 17 July 2020 will not be eligible for any refund.

HAVE A QUESTION THAT HAS'NT BEEN ANSWERED?

Please contact the conference organisers at pdn@dotdashevents.com.au