

How to...

Get Connected to Wi-Fi for Windows (staff)

Introduction

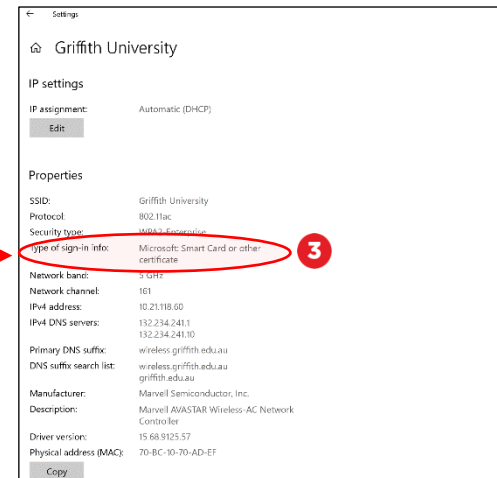
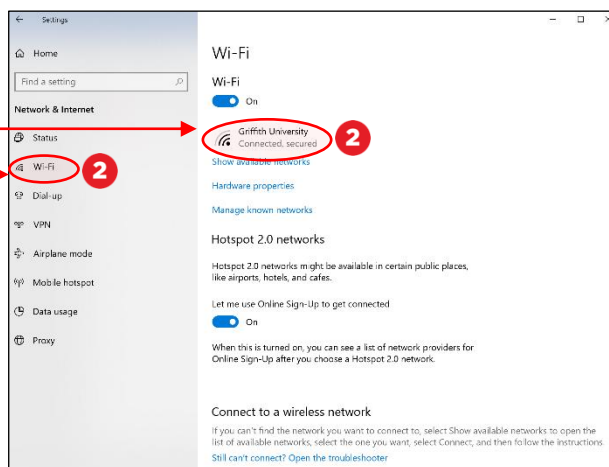
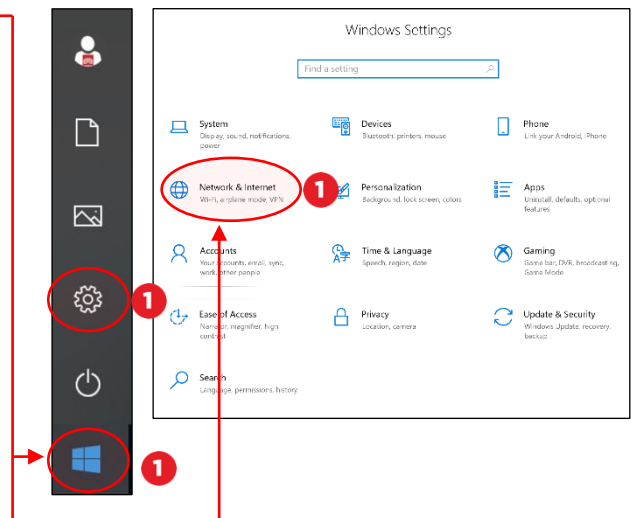
This guide will show you to check you are using the secure Griffith University (Griffith) wi-fi connection.

Griffith Wi-Fi settings are *automatically* configured as part of the standard software installation for Griffith staff Windows laptops and Microsoft Surface devices.

All Griffith purchased Windows based laptops and desktops currently have installed, by default, a SOE. This equips your Windows based computer with all the required standard software available for staff, including access to Griffith Wi-Fi Networks. The more secure Wi-Fi settings were included in the standard software since August 2019.

Step 1: Check your wi-fi connection

- 1** Go to the **Windows start button**, then select **Settings** and **Network & internet**.
- 2** Select **Wi-Fi** then **Griffith University**
- 3** The type of **sign-in info** should be set to **Microsoft: Smart Card or other certificate**.



Step 2: What to do if you can't connect

- 1 Connect your Griffith Windows 10 laptop or Griffith Microsoft Surface device to the *wired* network (via network cable or docking station).
- 2 Restart or reboot to ensure the Griffith Wi-Fi settings are correctly installed.
- 3 Make sure you are logged into the [Internet Access System](#).