

Introduction

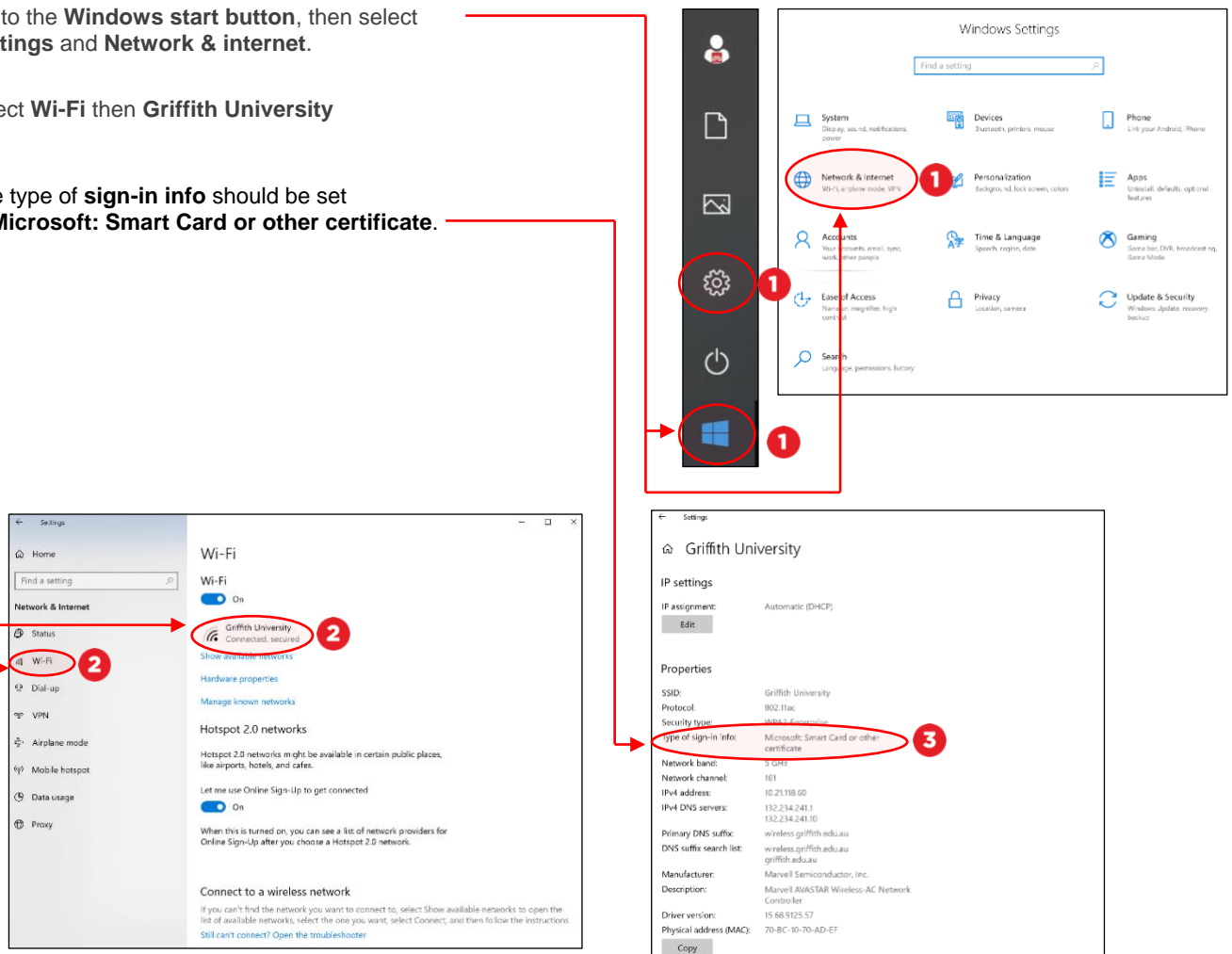
This guide will show you to check you are using the secure Griffith University (Griffith) wi-fi connection.

Griffith Wi-Fi settings are *automatically* configured as part of the standard software installation for Griffith staff Windows laptops and Microsoft Surface devices.

All Griffith purchased Windows based laptops and desktops currently have installed, by default, a SOE. This equips your Windows based computer with all the required standard software available for staff, including access to Griffith Wi-Fi Networks. The more secure Wi-Fi settings were included in the standard software since August 2019.

Step 1: Check your wi-fi connection

- 1 Go to the **Windows start button**, then select **Settings** and **Network & internet**.
- 2 Select **Wi-Fi** then **Griffith University**
- 3 The type of **sign-in info** should be set to **Microsoft: Smart Card or other certificate**.



The image shows three screenshots illustrating the steps to check the Wi-Fi connection:

- Top Right Screenshot:** Shows the Windows Settings application. The 'Network & internet' option is circled in red and labeled with a red '1'. The Windows Start button is also circled in red and labeled with a red '1'.
- Bottom Left Screenshot:** Shows the 'Wi-Fi' settings page. The 'Wi-Fi' toggle is turned on. The 'Griffith University' network is selected and circled in red, labeled with a red '2'. The 'Wi-Fi' option in the left-hand menu is also circled in red and labeled with a red '2'.
- Bottom Right Screenshot:** Shows the 'Griffith University' network properties. The 'type of sign-in info' is set to 'Microsoft: Smart Card or other certificate' and is circled in red, labeled with a red '3'.

Step 2: What to do if you can't connect

- 1 Connect your Griffith Windows 10 laptop or Griffith Microsoft Surface device to the *wired* network (via network cable or docking station).
- 2 Restart or reboot to ensure the Griffith Wi-Fi settings are correctly installed.
- 3 Make sure you are logged into the [Internet Access System](#).