Griffith University NDIS Symposia Series

What does good support look like?
‘Beyond qualifications and pay-rates’
User Direction:
What new service-users think?

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Endeavour-Griffith NDIS Readiness Research Partnership

The ATLAS Project: Developing an Appropriate, Timely Local Agencies & Services Response for People with Intellectual Disability

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National Disability Insurance Scheme

The NDIS means that Australians with significant and permanent disability will get the **timely support** they need, when they need it.

**Choice and control** are essential elements of the NDIS, ie. people with disability and their families and carers will have the flexibility to make decisions:

- about the disability services and supports they use
- who provides them
- how they are designed and provided
- how resources are used
- how their funding is managed.
Goal of the EF-GU NDIS Readiness Research Partnership ...

to get an improved understanding of
Endeavour Foundation clients' lived experience
of disability service delivery
before and after the NDIS.

This will be done by talking with up to 100 clients about their needs and aspirations across a range of life domains eg health, housing, education, post-school options, learning and lifestyle support, supported employment and work, home care, accommodation support, respite, and so on.

The southern district of Brisbane/Logan and the Gold Coast will be the focus location
Client-focused & Service delivery aims

By investigating the NDIS-readiness of people with disability (EF clients) and Endeavour Foundation (service provider), the research findings will:

- support Endeavour’s clients in their transition to self-directed services, and
- inform Endeavour Foundation’s service delivery preparation for their transition to the NDIS which commences in Queensland in June 2016.
Client interviews will identify ...

- What supports and services EF clients have now,
- What they believe they will need in the future to achieve their personal hopes for a good quality life, and
- How they will exercise their choices about services and supports in the future, ie upon the implementation of the NDIS.
EF-GU partnership project will identify...

• areas of unmet client need with a view to designing or proposing new approaches for responding to those needs;

• how Endeavour’s current clients - most of whom have an intellectual disability as their primary disability, while some have multiple disabilities - and their families (or carers) can be most effectively and autonomously supported in their preparations for the NDIS (eg how to plan, negotiate for, and manage their self-directed choices in services, supports and information); and

• the potential of Endeavour to support its current and prospective future clients within the NDIS/ NDIA legislative, policy and procedural frameworks of client self-directed services.
ETHICS NOTE . . .

- The role of the researcher is not a *de facto* assessor or planner or client advocate.
- The researcher has an important (and admittedly complex) ethical responsibility to manage the interview conversation process with the research project participants to ensure that:
  - EF clients are not inadvertently misled into thinking that the research interview conversations are the actual NDIS/NDIA assessment and planning interviews; and
  - the researcher does not cross the professional boundary between being a dispassionate researcher and a client advocate.
Project duration

The EF-GU 2015 project is a self-contained research project of twelve months.

However, it is also intended to serve as Part One of a proposed three-part (ie three year) Endeavour-Griffith NDIS Readiness Research Partnership, ie., a multi-level, multi-method longitudinal cohort study, driven by ‘ground up’ and capacity building theoretical principles.